



# Tiger BRIDGE

## Tiger Bridge 3.1.8 Administration Guide

February 11, 2019

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30 Jan. 2019	Removed steps for managing the Tiger Bridge logs output directory.		3.1.8

# toc

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# 1

## Introduction to Tiger Bridge

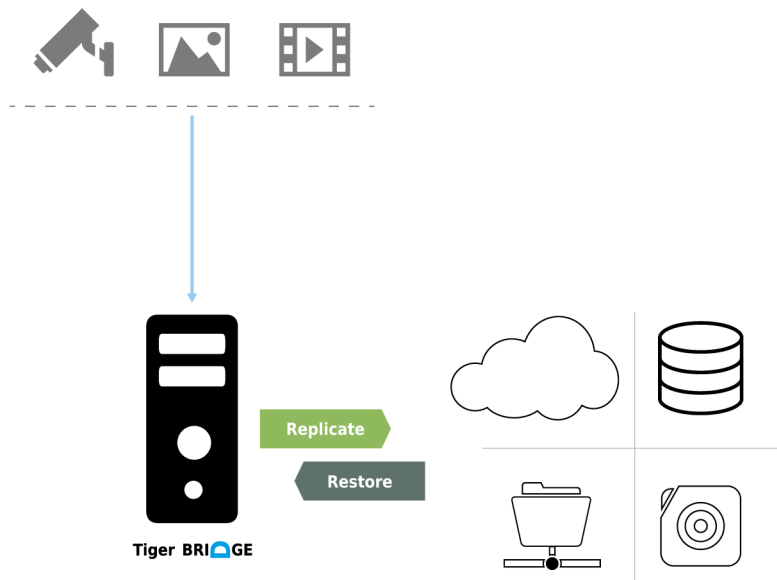
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## Introduction to Tiger Bridge

Congratulations on your purchase of Tiger Bridge, Tiger Technology's data lifecycle manager across storage tiers. By pairing heterogeneous storage systems into a virtual storage unity and automating the assignment of data to one or the other tier, Tiger Bridge allows you to address various workflow challenges - from alignment of data with storage costs, transparent data migration and synchronization between storage devices or geographically dispersed places, to extending your primary storage on the cloud and gateway to object storage.

## How It Works

As soon as you install and activate Tiger Bridge on the computer, you can create pairs consisting of a local and a target storage system (see “Storage Requirements” on page 13 for a list of supported source and target storage systems). While users and applications work directly on the source location (the local storage tier), the virtual storage unity displays the contents of both the source and the target as if it is stored locally. By applying one or all of the following data lifecycle management mechanisms, Tiger Bridge distributes data among the two layers of the virtual unity:



**data replication** — Tiger Bridge copies a file from the source to the target. Automatic replication is performed based on user defined criteria. You can also manually replicate data from the source to the target, using Tiger Bridge's command-line interface or the shell extension.



**space reclaiming** — Tiger Bridge frees space on the source by replacing a replicated file with a nearline file. A nearline file looks exactly like the actual file it replaces, but doesn't contain any data and doesn't take up space on your source. A nearline file points to the actual file on the target, which allows its retrieval back on the source. The retrieval from the target is automatic, should a user, an application or a process attempt to access the nearline file, or manual, through Tiger Bridge. Automatic space reclaiming is performed based on user defined criteria. You can also perform manual space reclaiming, using Tiger Bridge's command-line interface or the shell extension.

**data archiving** — Tiger Bridge frees space on the source by moving a replicated file from the hot/cool tier of the target to the archive tier and by replacing the replicated file on the source with an offline file. An offline file looks exactly like the actual file it replaces, but doesn't contain any data and doesn't take up space on your source. An offline file points to the actual file on the archive tier of the target, but unlike nearline files it can be retrieved back on the source only manually, through Tiger Bridge. Automatic archiving is performed based on user defined criteria. You can also manually archive file or rehydrate them (move files from the archive tier to the hot/cool tier of the target), using Tiger Bridge's command-line interface or the shell extension.

**Note:** *On targets, which provide archive tier, but do not support third-party policy for moving data from the hot tier to the archive tier, Tiger Bridge can only verify when a file is moved to the archive tier in accordance with the target's own archiving policy and update the status of such files on the source to offline. On such targets you cannot manually move data to the archive or rehydrate it.*

**active sync** — automatically synchronize the contents of multiple sources, each on a different computer running Tiger Bridge, through a common target. Designed to facilitate geo replication scenarios, this mechanism allows you to select whether to synchronize the contents across all sources paired with the same target or set some sources to update their contents with updates from other sources.

**data synchronization** — Tiger Bridge allows you to manually synchronize the contents of a target with its source. In case Tiger Bridge detects that a file on the target is not available on the source, the synchronization mechanism automatically creates a nearline counterpart for the missing file. Manual data synchronization facilitates scenarios involving data migration from one source to another and disaster recovery of data.

In combination with additional configuration parameters Tiger Bridge can be deployed for any of the following purposes:

- data backup and disaster recovery
- alignment of data with storage costs
- extending local storage or a file server's storage capacity on another storage system
- lowering costs for block storage in the cloud

Introduction to Tiger Bridge

- interfacing object storage
- geo replication

## Tiger Bridge Interfaces

### Tiger Bridge Configuration

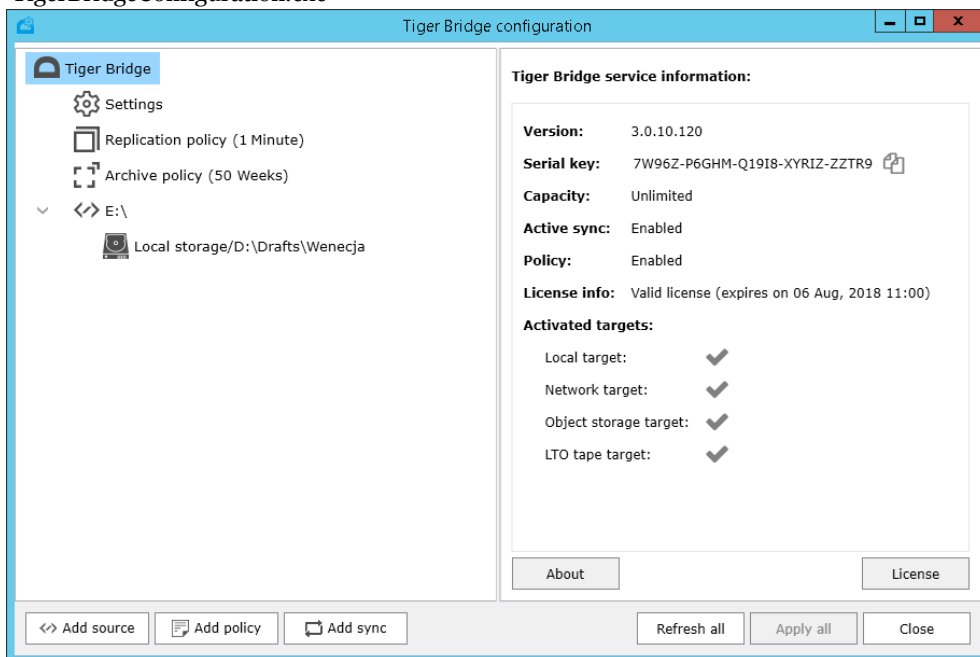
The Tiger Bridge Configuration provides graphical user interface for performing almost all commands available in the command-line interface. You can install the Tiger Bridge Configuration during installation of the product or later as a separate component.

**Note:** You need to run the *Tiger Bridge Configuration* as an administrator in order to apply changes to the product settings.

#### To access the Tiger Bridge Configuration:

**1.** Do one of the following:

- Double-click the Tiger Bridge Configuration shortcut on the desktop.
- Navigate to the installation folder of the Tiger Bridge Configuration and double-click TigerBridgeConfiguration.exe



## Command-line Interface

The command-line interface lets you activate and configure the product and perform manual data lifecycle operations. The main advantage of using the command-line interface is that you can automate specific tasks by including the commands in a script.

### To access the command-line interface of Tiger Bridge:

1. In command prompt, execute the following:

```
tiercli
```

Tiger Bridge lists the available commands.

2. To view the command syntax with examples, simply execute a command without providing additional parameters. For example, to view the available commands for specifying target type, execute the following:

```
tiercli config target
```

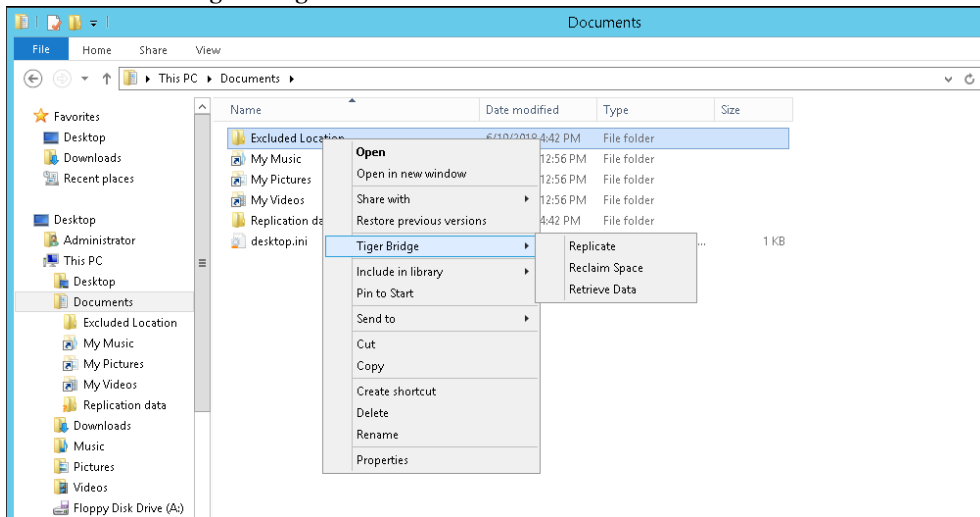
## Tiger Bridge Shell Extension

The shell extension of Tiger Bridge is integrated with Windows Explorer and displays the status of files and folders on your source - replicated, nearline or archive. The shell extension also allows you to perform manual data lifecycle management operations, using the Tiger Bridge menu in the Windows Explorer context menu.

The shell extension can be installed during Tiger Bridge installation or later, following the same steps.

## To access the Tiger Bridge shell extension context menu:

1. In Windows Explorer, navigate to a source paired with a target.
2. Right-click the file/folder you want to manage and in the context menu select the respective command under Tiger Bridge.



## System Requirements

You can install Tiger Bridge and the Tiger Bridge Configurator on a computer that meets these minimum system requirements:

- PC with 64-bit (x64) processor.

**Note:** *Tiger Bridge actively uses the APIs provided by the target provider (S3, DDN WOS, etc.). These APIs may take significant amount of CPU depending on connection and the amount of data moved. Please, refer to the minimum CPU requirements of your target provider.*

- 64-bit Microsoft Windows® 7/Server 2008 R2/Windows® 8/Server 2012/Server 2012 R2/Windows® 10/Server 2016.
- 4 GB of physical RAM at least.
- 30 MB of available hard-disk space for installation.

**Note:** *Tiger Bridge keeps track of the files it manages in a database, stored in the product installation folder. The size of the database grows proportionally to the number of files managed. For example, if Tiger Bridge manages 1 000 000 files, the size of the database is approximately 100MB. Unless there's enough free space for the database, Tiger Bridge is unable to operate.*

## High Availability Requirements

In order to use Tiger Bridge with high availability, your setup must meet the following requirements:

- Tiger Bridge must be installed on two server nodes, both running Tiger Store also set up for high availability (for more information, refer to the latest Tiger Store Administration Guide).
- All your source locations must be on Tiger Store-managed volumes, accessible with Read & Write permissions by both server nodes.
- Both server nodes must have identical access to all targets.
- Tiger Bridge must use identical configuration settings on both server nodes.

## Storage Requirements

### Source Storage Requirements

Tiger Bridge supports any already existing NTFS volume, mounted on the computer running Tiger Bridge as a local volume with Read & Write permissions. The source volume can contain data prior to pairing it with the target.

### Target Storage Requirements

Currently, Tiger Bridge provides support for the following targets:

- Microsoft Azure Blob Storage
- Amazon S3 object storage
- S3-compatible object storage (using protocol signature version 2)
- Spectra BlackPearl Deep Storage Gateway
- IBM Cloud Object Storage
- DDN Web object scaler (WOS)

**Note:** *Currently, you can pair a source with a DDN Web Object Scaler target only using the command-line interface of Tiger Bridge.*

- Backblaze B2 Cloud Storage
- SMB/CIFS network share
- another volume, mounted on the computer as a local volume with Read & Write permissions
- tape library:
  - the tape library has up to 2 tape drives.

## Introduction to Tiger Bridge

- the tape library operates in random mode (it does not automatically load tapes into the tape drives) or automatically switches from sequential to random mode upon receiving SCSI commands for access from a media changer aware application.

**Note:** *Currently, Tiger Bridge doesn't support active retrieval of data from a tape library target i.e. data can be retrieved only manually.*



# **Tiger Bridge Installation**

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## **Install Tiger Bridge**

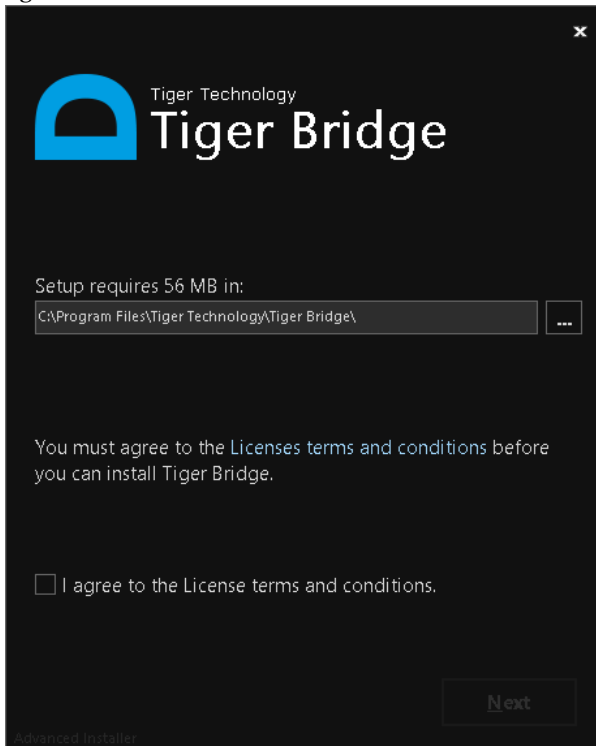
During Tiger Bridge installation, you can select to install the following components:

- Tiger Bridge - installs the product and the command-line interface.
- Shell Extension - provides integration with Windows Explorer, allowing you to view the status of files and folders on your source (replicated, nearline or offline), and to perform manual data lifecycle management operations through the Windows Explorer context menu.
- REST Service - provides the communication between the Tiger Bridge service and the other components and third party products.
- Tiger Bridge Configuration - provides graphic user interface for configuring the product.
- Tiger Bridge Tape Management application - add-on allowing you to monitor and manage tape libraries and data on them.



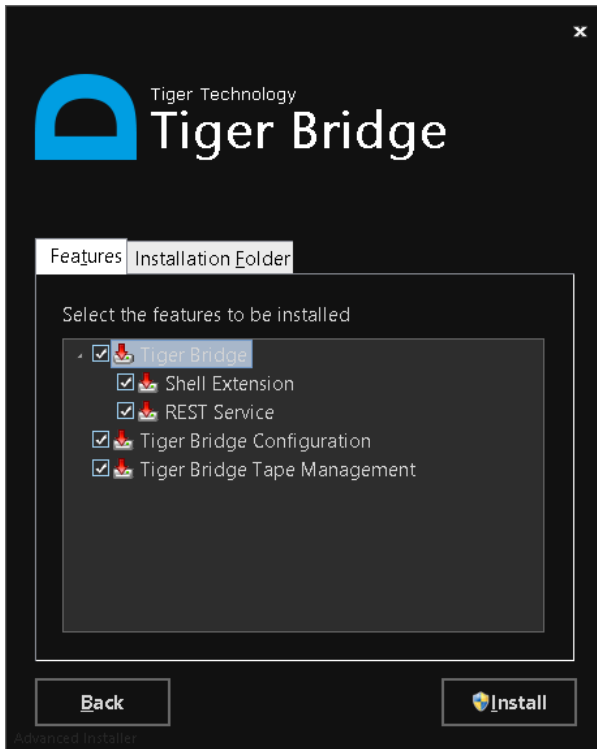
**To install Tiger Bridge and additional components:**

1. Double-click the Tiger Bridge installation file.
2. Select the folder where to install Tiger Bridge, accept the terms of the software license agreement and click Next.



## Tiger Bridge Installation

3. Make sure the check boxes of the components you want to install are selected and then click Install.



**Note:** If you clear the check box of a component, you can install it later, following the same installation steps.

4. When the installation finishes, click Finish.
5. Restart the computer, when prompted.

## Uninstall Tiger Bridge

You can uninstall Tiger Bridge and/or any of the additional components at any time. After you uninstall Tiger Bridge, you will not be able to retrieve any replicated file, which has a copy only on the target, except by manually accessing the target. Tiger Bridge preserves the link between files on the source and the target, and should you decide to install it again, you will be able to retrieve all your files from the target.

**To uninstall Tiger Bridge:**

- 1.** In Control Panel, go to Programs and Features.
- 2.** Right-click Tiger Bridge and select Uninstall.
- 3.** When prompted to confirm that you want to remove Tiger Bridge from the computer, click Yes.  
The uninstallation of Tiger Bridge warns you that you will have to reboot the computer to complete the uninstallation.
- 4.** Click OK.
- 5.** When prompted, restart the computer.

**To uninstall the Tiger Bridge Configuration:**

- 1.** In Control Panel, go to Programs and Features.
- 2.** Right-click Tiger Bridge Configuration and select Uninstall.
- 3.** When prompted to confirm that you want to remove the Tiger Bridge Configuration from the computer, click Yes.





# Get Started with Tiger Bridge Using the Configuration

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- Pair Source with a Target . . . . . 29*
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- Configure Space Reclaiming . . . . . 53*
- Configure Automatic Archiving . . . . . 59*
- Configure Active Sync . . . . . 63*
- Configure Operation Mode . . . . . 67*

## Get Started with Tiger Bridge Using the Configuration

To get started with Tiger Bridge using the Configuration, you need to:

- Activate Tiger Bridge. For more details, refer to “Activate Tiger Bridge” on page 23.
- Pair a source with a target. For more details, refer to “Pair Source with a Target” on page 29.
- Specify data format on the cloud - select whether to display files uploaded to the cloud with their full path and file name instead of object IDs in the cloud browser. For more details, refer to “Specify Data Format on the Cloud” on page 48.
- Configure automatic data replication - specify what files are automatically replicated to the target. As data replication is indispensable for any Tiger Bridge workflow, a global replication policy governing all pairs of source and target is configured by default. The global replication cannot be deleted and you can only change its settings. You can overwrite the global replication policy for any pair of source and target. For more details about managing replication policies, refer to “Configure Automatic Data Replication” on page 49.
- Configure space reclaiming - specify which replicated files to be replaced with nearline files on the source. You can configure global space reclaiming policy, valid for all pairs of sources and targets. You can also overwrite the global space reclaiming policy for any pair of source and target. For more details about managing space reclaiming policies, refer to “Configure Space Reclaiming” on page 53.
- Configure automatic data archiving - on targets like Microsoft Azure, the policy defines which files on the source should be moved to the archival tier on the target and replaced by an offline file on your local storage. On targets like Amazon S3, which have their own policy for moving files from the hot or cool tier to the archival tier, you can specify at what interval Tiger Bridge should check for file moved to Glacier and change their status on the source accordingly. As the data archiving policies differ from target to target, you cannot configure a global archiving policy, valid for all pairs of source and target. You can only specify archiving policy for a specific pair of source and target. For more details about managing archiving policies, refer to “Configure Automatic Archiving” on page 59.
- Configure active sync - when a source on one computer sends a notification to sources on other computers that new data is replicated on the same target and also when a source updates its contents with files replicated on the same target from other sources. You can configure global active sync policy, valid for all sources. You can also overwrite the global active sync policy for any source. For more details about configuring active sync policies, refer to “Configure Active Sync” on page 63.
- Configure operation mode - whether Tiger Bridge should keep the copy on the target, when a nearline file is retrieved back on the source and also whether to keep the replicated file on the target, when its version on the source is deleted. For more details, see “Configure Operation Mode” on page 67.

# Activate Tiger Bridge

Tiger Bridge uses capacity based licensing designating the maximum amount of data Tiger Bridge manages. The capacity is calculated as the sum of the sizes of all files Tiger Bridge manages i.e. the sizes of all already replicated, nearline and offline files on the source volumes. Once you reach the capacity for your license, Tiger Bridge will simply stop replicating new files, but can still retrieve nearline/offline files from the target. The license also holds information about the supported targets and additional features.

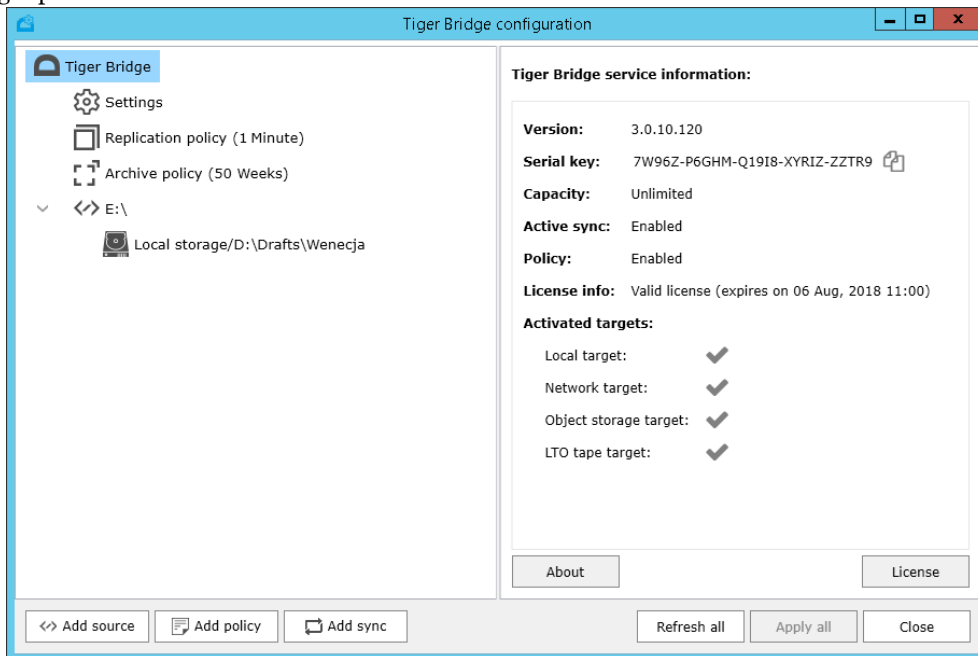
You can activate Tiger Bridge using one of the following:

- software activation key;
- software protection dongle, if such is detected;
- Software as a service (SaaS) license;

**Note:** To see how to activate Tiger Bridge using the command-line interface, see "Activate Tiger Bridge" on page 72.

## To view the activation status of Tiger Bridge on your computer:

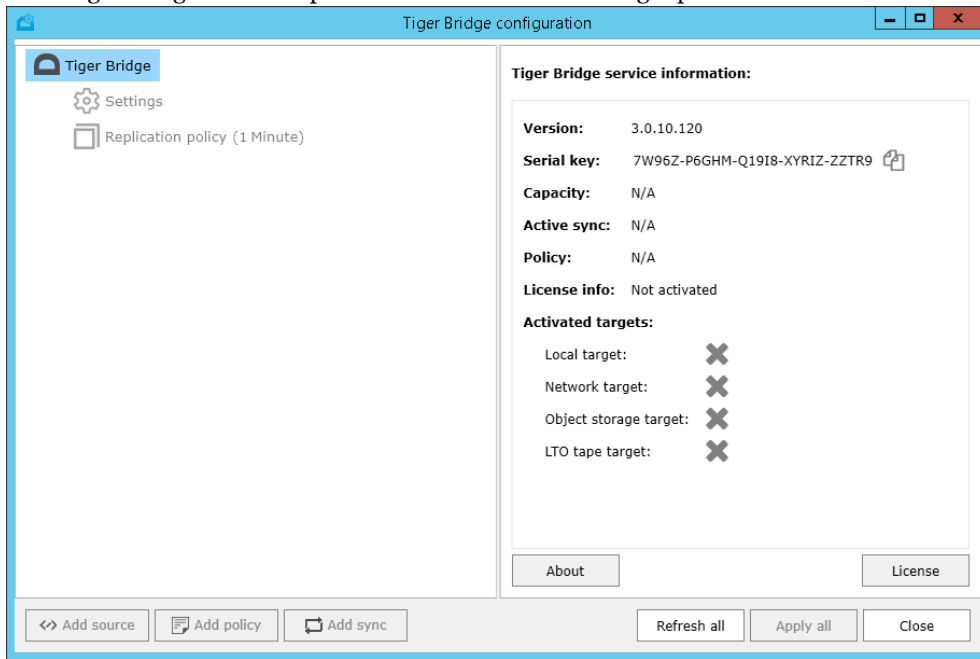
Click Tiger Bridge in the left pane and check the Tiger Bridge service information displayed in the right pane.




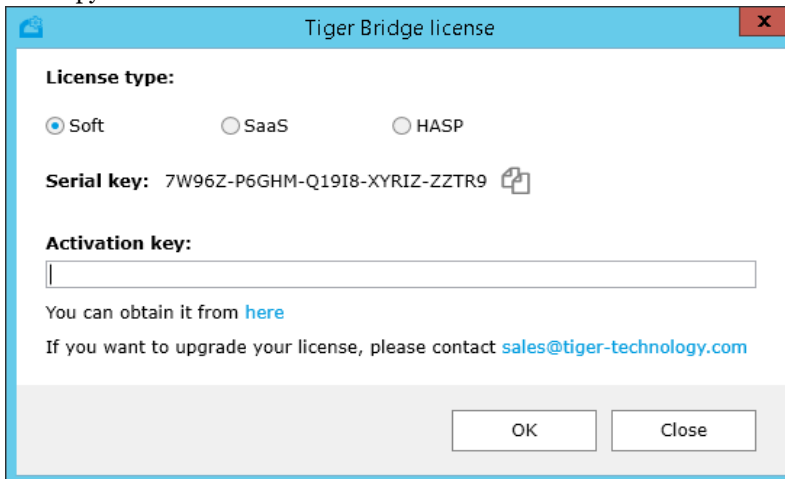
Get Started with Tiger Bridge Using the Configuration

## To activate Tiger Bridge with a software activation key:

1. Click Tiger Bridge in the left pane and click License in the right pane.



2. In the Tiger Bridge License dialog, select Soft and then copy the product serial key, by clicking the Copy button .





3. In a web browser go to  
<https://license.tiger-technology.com>

**Tip:** *You can click the link in the Tiger Bridge License dialog.*

4. In the home page of the licensing server, enter your order name and password in the corresponding fields, and click Log in.

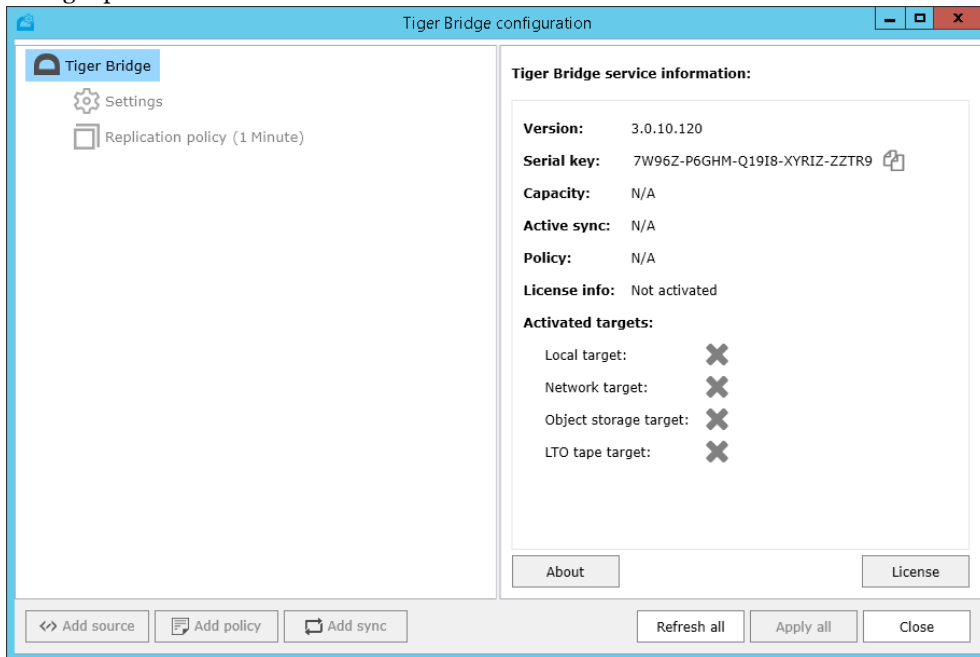
**Important:** *The order name and the password are case sensitive.*

5. In the Licensing Server menu, click Activate License.
6. Paste the serial number and click Generate Activation Key.
7. Copy the activation key generated for your license.
8. In the Tiger Bridge License dialog, paste the activation key and click OK.

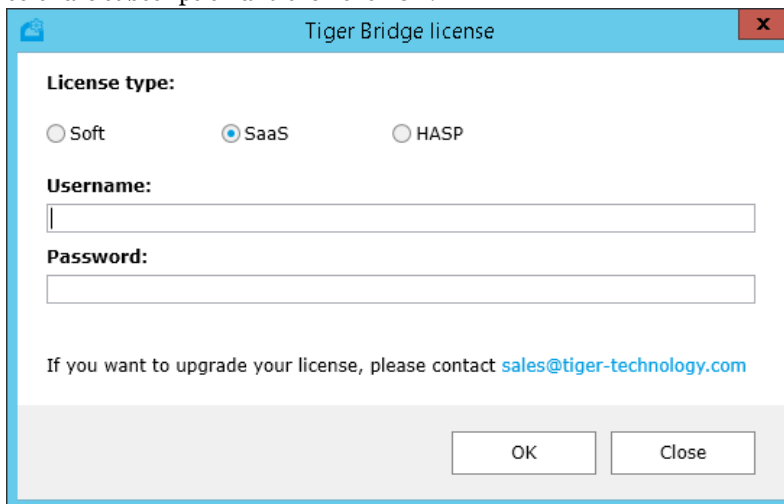
Get Started with Tiger Bridge Using the Configuration

## To activate a Tiger Bridge SaaS license:

1. In the Tiger Bridge Configuration, click Tiger Bridge in the left pane and then click License in the right pane.



2. In the Tiger Bridge License dialog, select SaaS, enter the username and password for your software subscription and then click OK.



## To activate Tiger Bridge using a software protection dongle:

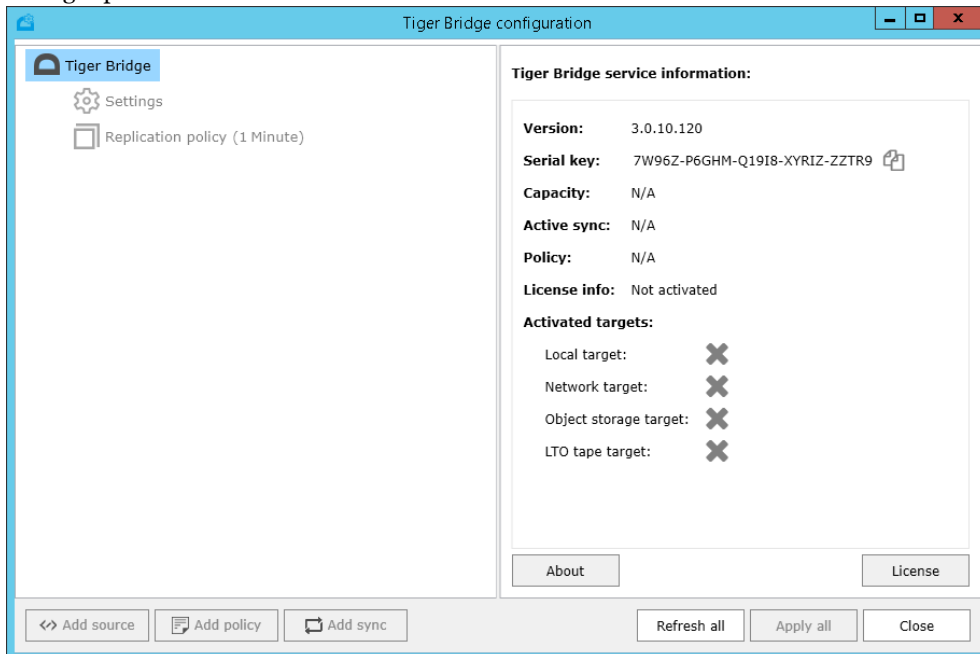
1. In a web browser go to <https://license.tiger-technology.com>.
2. In the home page of the licensing server, enter your order name and password in the corresponding fields, and click Log in.

**Important:** *The order name and the password are case sensitive.*

3. Next to the dongle name in the list, click “Download lac file”.

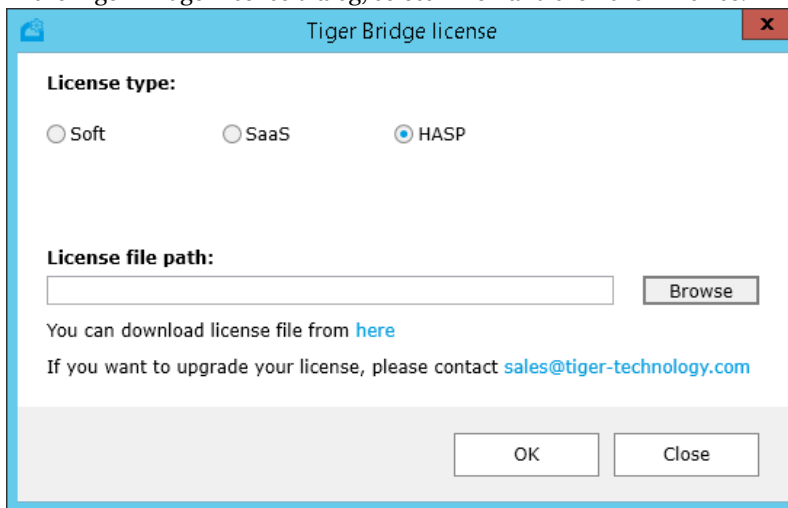
**Note:** *The dongle name is its number, printed on the dongle itself.*

4. In the Tiger Bridge Configuration, click Tiger Bridge in the left pane and then click License in the right pane.



Get Started with Tiger Bridge Using the Configuration

5. In the Tiger Bridge License dialog, select HASP and then click Browse.



6. Browse to and double-click the downloaded license file, and then click OK.

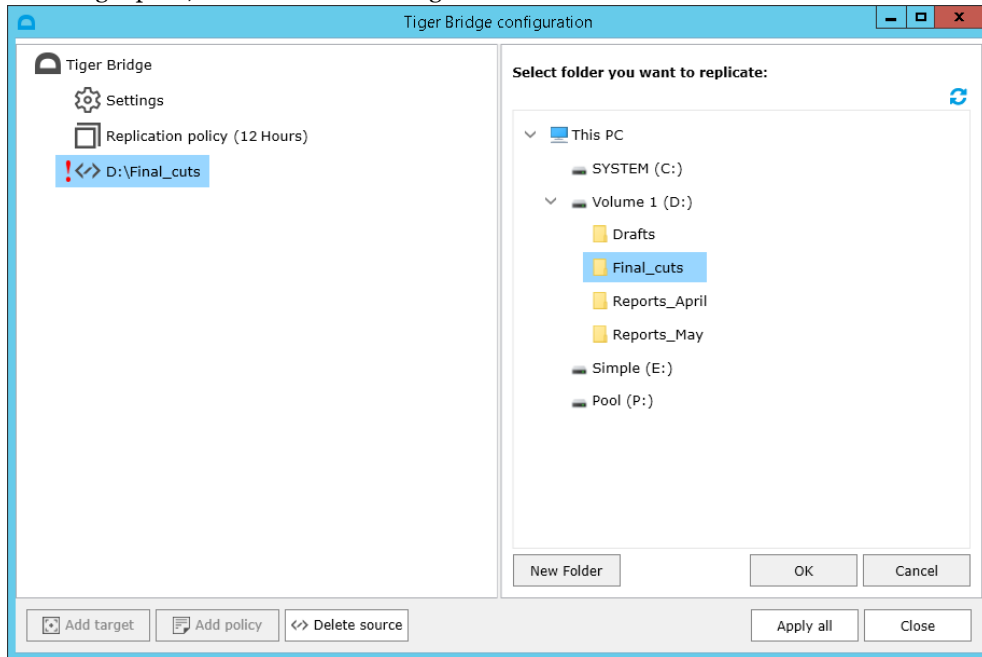
## Add a Source

You can use as a source a whole NTFS volume, which is locally mounted on the computer, or just a folder on it. Specifying a folder as source allows you to pair folders on one and the same volume with different targets, and thus define different criteria for data replication, space reclaiming, data archiving, etc.

You can add as many sources as you wish.

**To add a source:**

1. In the Tiger Bridge Configuration, select Tiger Bridge in the left pane and click Add Source.
2. In the right pane, do one of the following:



- To add a whole volume as a source, select the root of the volume and click OK.
- To add an existing folder as a source, browse to and select the folder and click OK.
- To create a new folder as a source, browse to the location where you want to create it, click New Folder, enter a name of the new folder and then click OK.

**Pair Source with a Target**

Once you have added a source, you can pair it with any of the following targets:

- Microsoft Azure Blob storage
- Amazon S3 object storage
- S3-compatible object storage (using protocol signature version 2)
- Spectra BlackPearl Deep Storage Gateway
- IBM cloud object storage

Get Started with Tiger Bridge Using the Configuration

- Backblaze B2 Cloud Storage
- SMB/CIFS network share
- another volume, mounted on the computer as a local volume with Read & Write permissions
- tape library

Each source must be paired with a container (a folder on a network share or NTFS volume, a bucket on an S3/DDN WOS storage system, etc.) on the selected target. The container prerequisites are outlined before the steps for pairing the source with each specific target.

## Pair a Source with Microsoft Azure Blob Storage Target

**Note:** *To see how to pair a source with Microsoft Azure using the command-line interface of Tiger Bridge, see "Pair a Source with Microsoft Azure Blob Storage Target" on page 73.*

To use Microsoft Azure Blob storage as a target, you should:

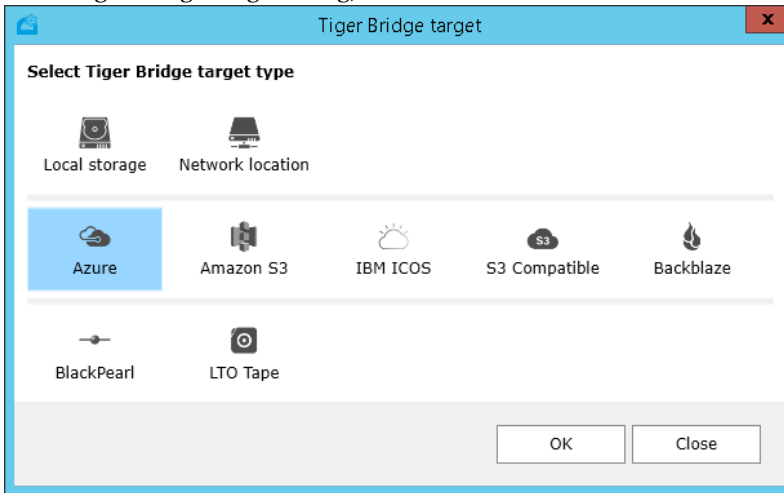
- provide the account name and key for access to the Azure Blob storage.
- create a separate container for each source on the same computer, from which you will replicate data to the same target.

**Note:** *You can use the same container for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

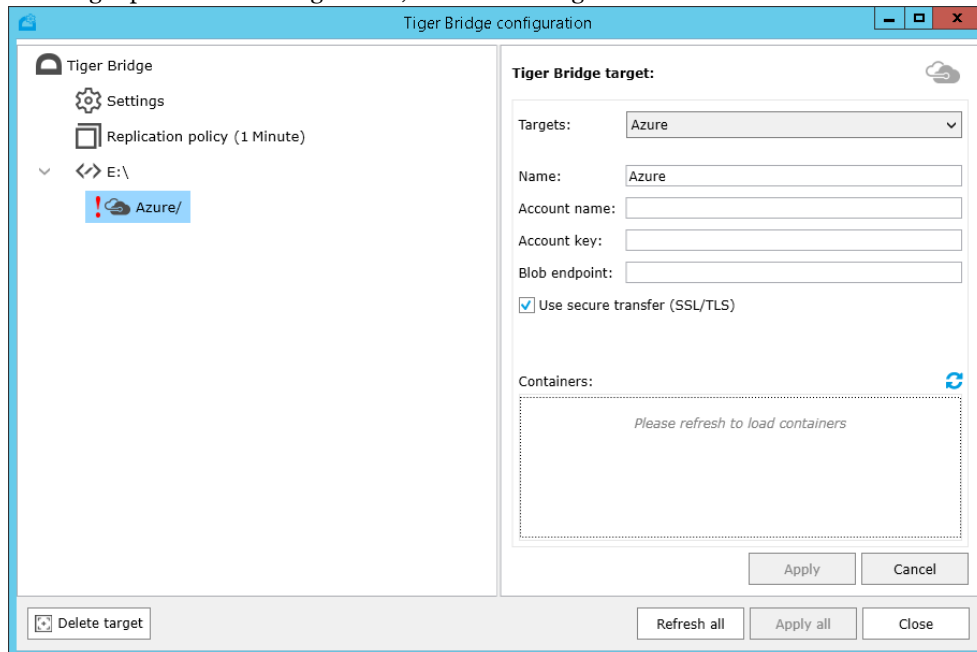
**Important:** *Do not change the name of the bucket as this may prevent Tiger Bridge replication from operating.*

**To pair a source with Microsoft Azure target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select Azure and click OK.




3. In the right pane of the Configuration, do the following:



- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** *Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.*

- Enter the account name and key, and the Blob endpoint in the respective fields.
- Choose whether to access the target using secure transfer (SSL/TLS) by selecting or clearing the check box.
- Click the refresh button  to display the list of containers available for the account you have specified.
- Select the container on the target, which to be paired with the selected source and click Apply.

**Important:** *Do not use the same container for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with Amazon S3 Target

**Note:** *To see how to pair a source with Amazon S3 target using the command-line interface of Tiger Bridge, see "Pair a Source with Amazon S3 Target" on page 74.*

To use Tiger Bridge with Amazon S3 object storage as a target, you should:

- create a separate bucket for each source paired with the S3 object storage;

**Note:** *You can use the same bucket for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

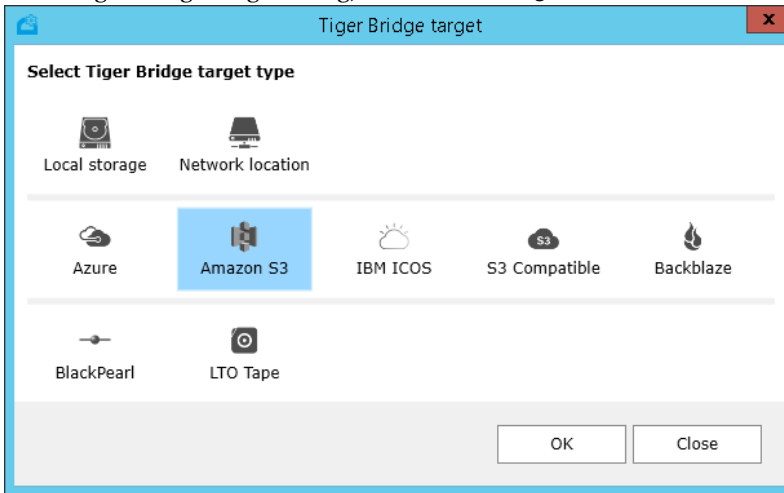
- provide access key ID and secret access key for access to all buckets designated as containers for each source;

**Important:** *Do not change the name of the bucket on the S3 object storage as this may prevent Tiger Bridge replication from operating.*

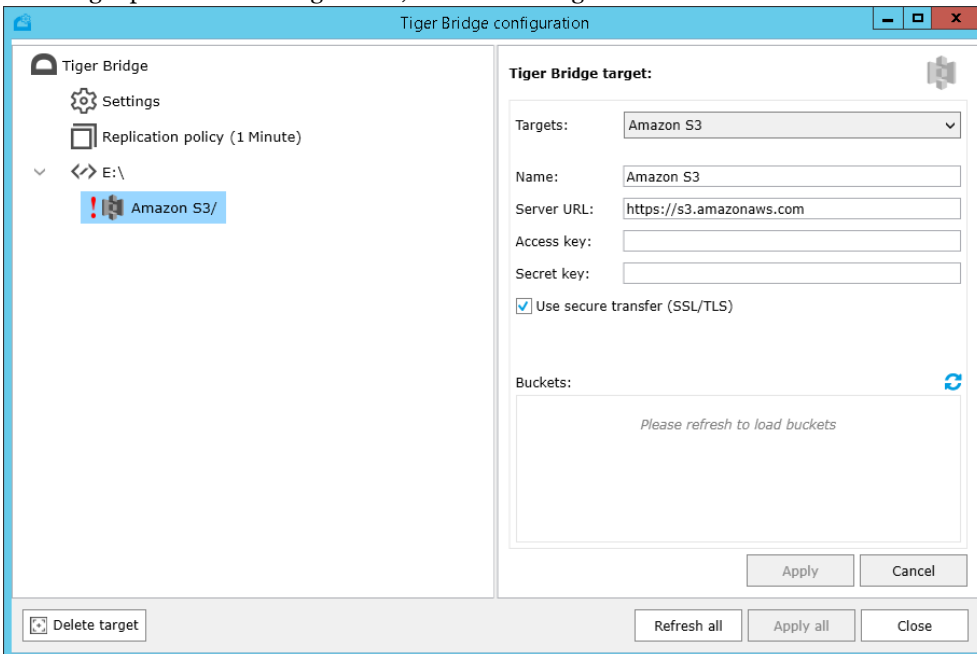


**To pair a source with Amazon S3 object storage target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select Amazon S3 and click OK.




3. In the right pane of the Configuration, do the following:



- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** *Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.*

- Enter the server URL, access and secret keys of the Amazon S3 target.
- Choose whether to access the target using secure transfer (SSL/TLS) by selecting or clearing the check box.
- Click the refresh button  to display the list of buckets available for the account you have specified.
- Select the bucket on the target, which to be paired with the selected source and click Apply.

**Important:** *Do not use the same bucket for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with S3-compatible Object Storage Target

**Note:** *To see how to pair a source with S3-compatible target using the command-line interface of Tiger Bridge, see "Pair a Source with S3-compatible Object Storage Target" on page 75.*

To use Tiger Bridge with S3-compatible object storage (using protocol signature version 2) as a target, you should:

- create a separate bucket for each source volume paired with the S3-compatible object storage.

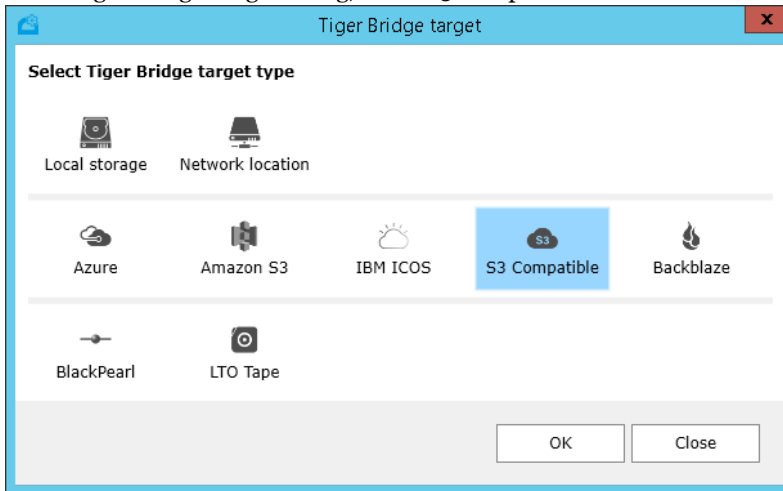
**Note:** *You can use the same bucket for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

- provide access key ID and secret access key for access to all buckets designated as containers for each source volume;

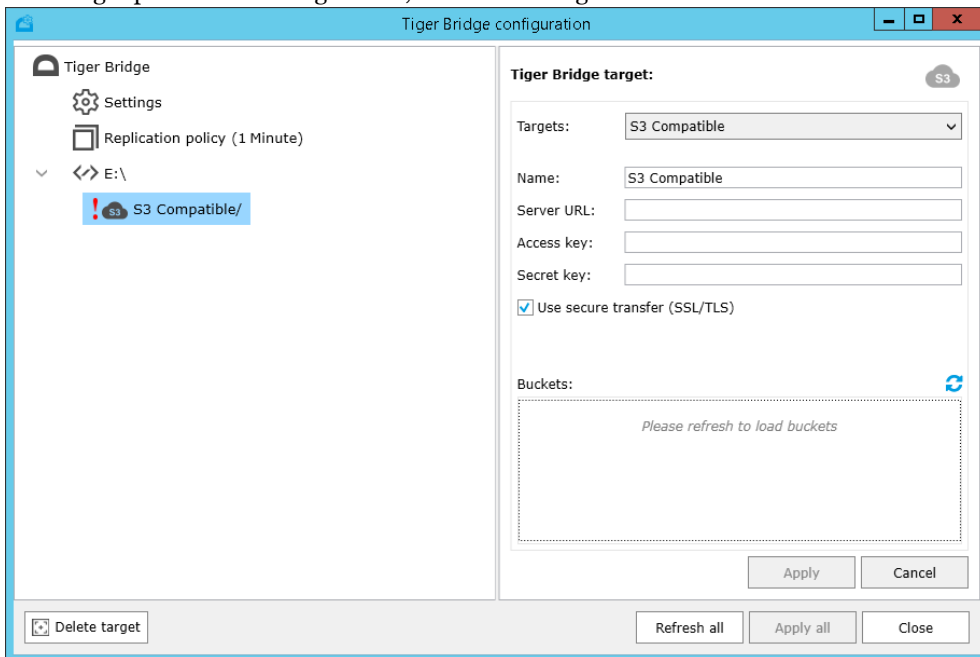
**Important:** *Do not change the name of the bucket on the S3-compatible object storage as this may prevent Tiger Bridge replication from operating.*

**To pair a source volume with S3-compatible object storage target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select S3 Compatible and click OK.




3. In the right pane of the Configuration, do the following:



- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** *Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.*

- Enter the server URL, access and secret keys of the S3-compatible object storage target.
- Choose whether to access the target using secure transfer (SSL/TLS) by selecting or clearing the check box.
- Click the refresh button  to display the list of buckets available for the account you have specified.
- Select the bucket on the target, which to be paired with the selected source and click Apply.

**Important:** *Do not use the same bucket for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with BlackPearl Object Storage Target

**Note:** *To see how to pair a source with BlackPearl target using the command-line interface of Tiger Bridge, see "Pair a Source with BlackPearl Object Storage Target" on page 77.*

To use Tiger Bridge with Spectra BlackPearl Deep Storage Gateway as a target, you should:

- create a separate bucket for each source paired with the BlackPearl object storage.

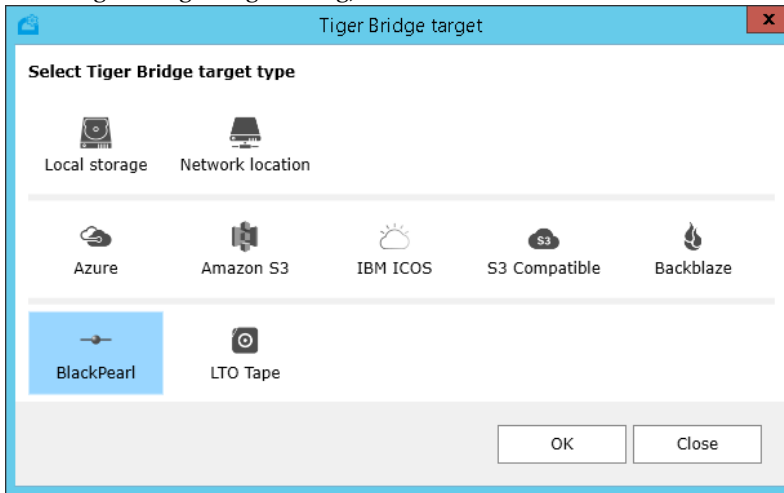
**Note:** *You can use the same bucket for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

- provide access key ID and secret access key for access to all buckets designated as containers for each source volume;

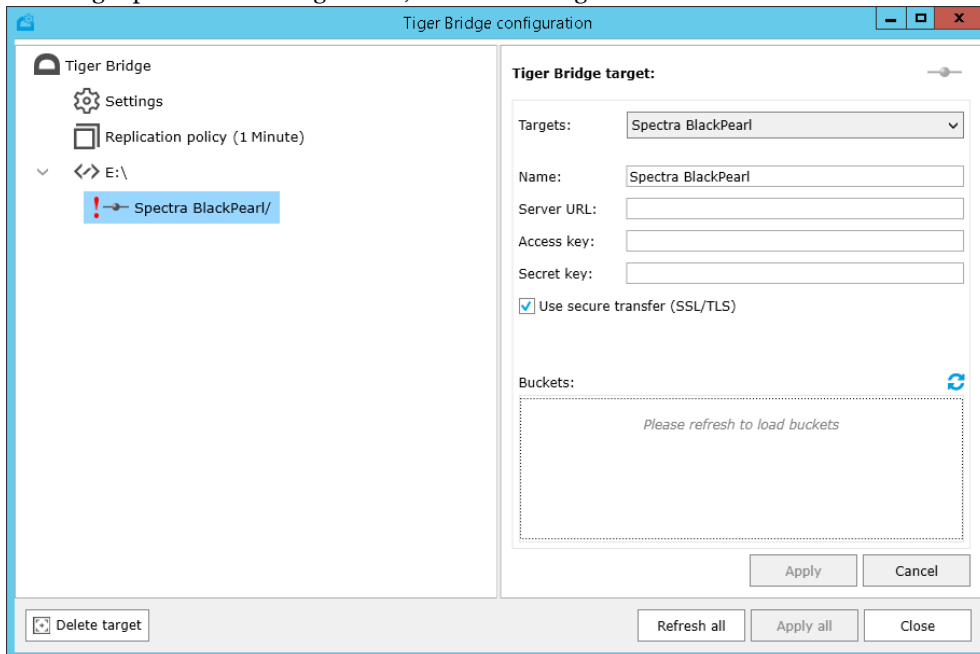
**Important:** *Do not change the name of the bucket on the BlackPearl object storage as this may prevent Tiger Bridge replication from operating.*

**To pair a source with BlackPearl object storage target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select BlackPearl and click OK.




3. In the right pane of the Configuration, do the following:



- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** *Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.*

- Enter the server URL, access and secret keys of the BlackPearl target.
- Choose whether to access the target using secure transfer (SSL/TLS) by selecting or clearing the check box.
- Click the refresh button  to display the list of buckets available for the account you have specified.
- Select the bucket on the target, which to be paired with the selected source and click Apply.

**Important:** *Do not use the same bucket for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with IBM Cloud Object Storage Target

**Note:** *To see how to pair a source with IBM cloud object storage target using the command-line interface of Tiger Bridge, see "Pair a Source with IBM Cloud Object Storage Target" on page 78.*

To use Tiger Bridge with IBM cloud object storage as a target, you should:

- create a separate bucket for each source paired with the IBM cloud object storage.

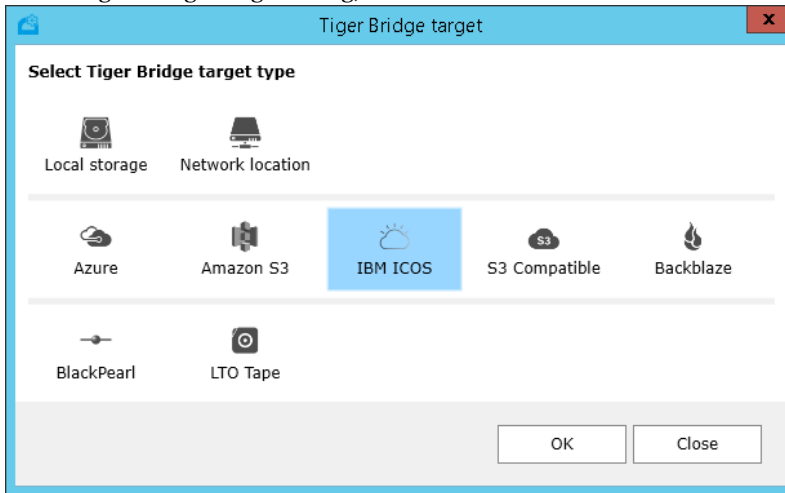
**Note:** *You can use the same bucket for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

- provide access key ID and secret access key for access to all buckets designated as containers for each source;

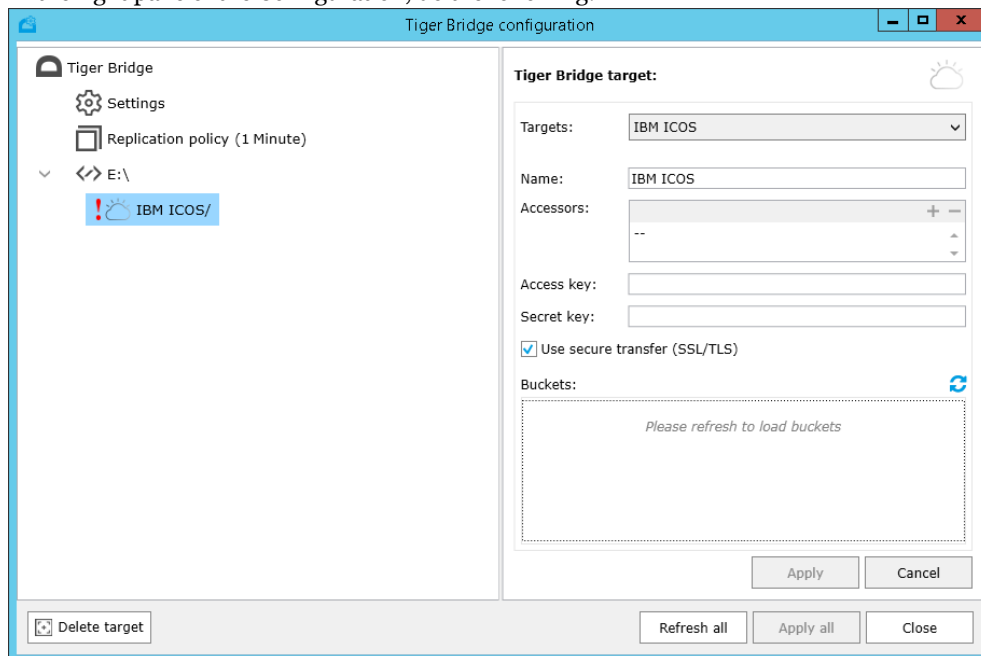
**Important:** *Do not change the name of the bucket on the IBM cloud object storage as this may prevent Tiger Bridge replication from operating.*

**To pair a source with IBM cloud object storage target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select IBM ICOS and click OK.



3. In the right pane of the Configuration, do the following:




- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.

- Enter the IP address of the main IBM cloud object storage server, the access ID and secret access key of the IBM cloud object storage.

**Tip:** You can specify alternative IP address through which you can access the server providing access to your account for the IBM cloud object storage. For the purpose in the Accessories field click the "+" button, keeping in mind that the main IP address for access to it must be specified first.

- Choose whether to access the target using secure transfer (SSL/TLS) by selecting or clearing the check box.
- Click the refresh button  to display the list of buckets available for the account you have specified.
- Select the bucket on the target, which to be paired with the selected source and click Apply.

**Important:** Do not use the same bucket for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair a Source with Backblaze Target

**Note:** To see how to pair a source with Backblaze target using the command-line interface of Tiger Bridge, see "Pair a Source with Backblaze Target" on page 81.

To use Tiger Bridge with Backblaze B2 cloud storage as a target, you should:

- create a separate bucket for each source paired with the Backblaze cloud storage;

**Note:** You can use the same policy for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.

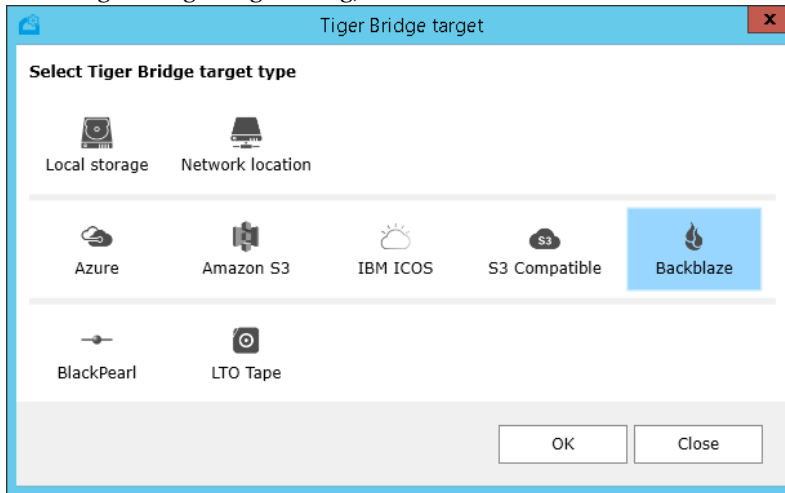
- provide account ID and application key for access to all buckets designated as containers for each source;

**Important:** Do not change the name of the bucket on the Backblaze cloud storage as this may prevent Tiger Bridge replication from operating.

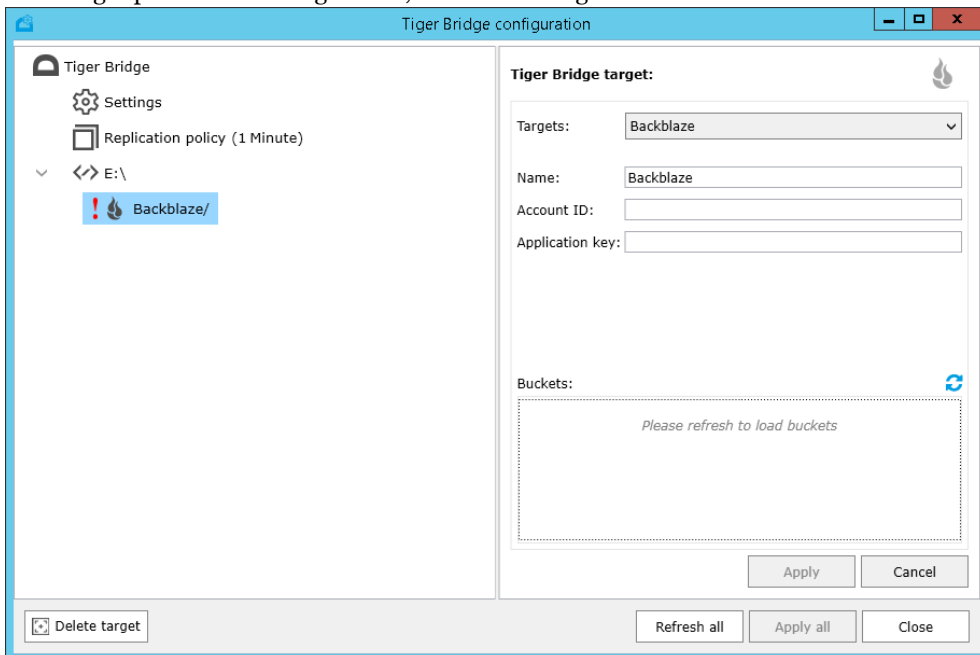


**To pair a source with Backblaze B2 cloud storage target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select Backblaze and click OK.




3. In the right pane of the Configuration, do the following:



- Enter a name for the target.

## Get Started with Tiger Bridge Using the Configuration

**Tip:** *Specifying a unique name of the target lets you re-use its parameters, when you pair another source with the same target. The target and its parameters will appear in the Targets drop-down box.*

- Enter the account ID and application key for access to the Backblaze B2 cloud.
- Click the refresh button  to display the list of buckets available for the account you have specified.
- Select the bucket on the target, which to be paired with the selected source and click Apply.

**Important:** *Do not use the same bucket for two or more sources on the same computer. You can use the same container for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with a Network Share Target

**Note:** *To see how to pair a source with network share target using the command-line interface of Tiger Bridge, see "Pair a Source with a Network Share Target" on page 82.*

Currently, Tiger Bridge bridge supports SMB/CIFS network shares as target. To set a network share as a target, you should:

- provide the user name and password of an account that has Read & Write permissions to the network share;

**Important:** *You should use the same credentials for each source you pair with a network share exported by the same server.*

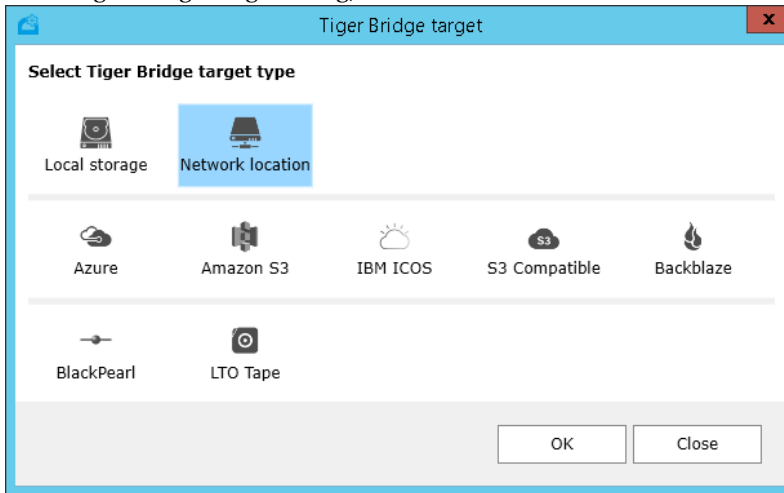
- specify an existing folder on the network share serving as a container for each source you pair with the network share;

**Note:** *You can use the same folder on the network share for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.*

**Important:** *Do not change the name of the folders on the network share as this may prevent Tiger Bridge replication from operating.*

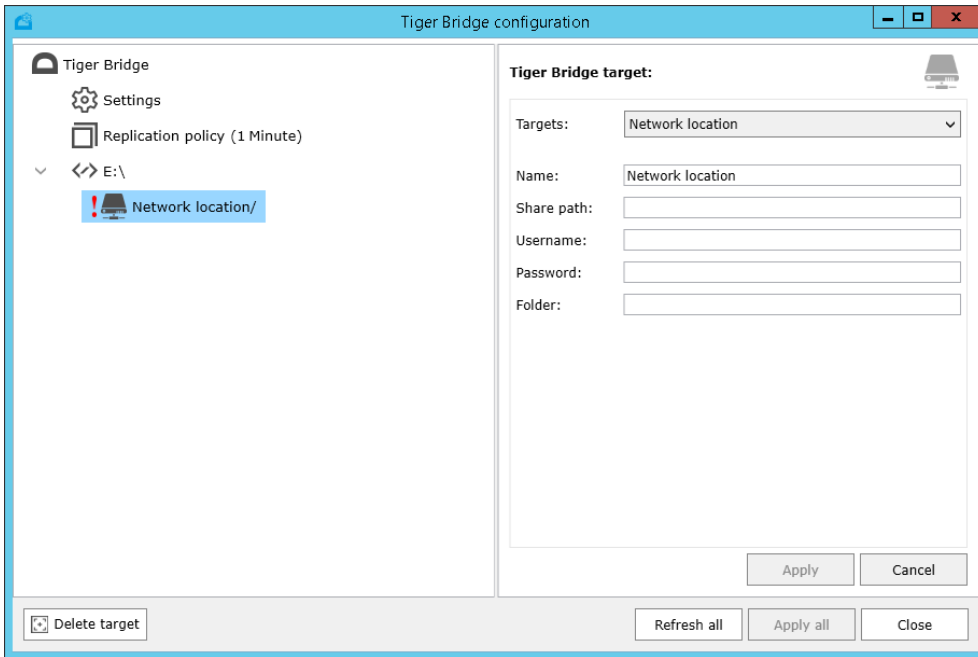
**To pair a source with a network share target:**

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select Network location and click OK.



Get Started with Tiger Bridge Using the Configuration

3. In the right pane of the Configuration, enter name of the target, path to the network share, credentials for access to it and the name of an existing folder on the share designated for container of the selected source.



**Note:** If you want to use the root of the network share as a container for the source, specify the path to the share without the root folder and then enter the name of the root as folder to be used. For example, if you want to use as a target network share with name "Projects" exported by the server server.com, enter as Share path: \\server.com and as folder to be used as container: Projects.

**Important:** Do not use the same folder for two or more sources on the same computer. You can use the same folder for multiple sources each on a different computer, when you intend to deploy Tiger Bridge for geo replication (for more information, see "Configure Active Sync" on page 63).

4. Click Apply.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair a Source with a Local Volume Target

**Note:** To see how to pair a source with local volume as a target using the command-line interface of Tiger Bridge, see "Pair a Source with a Local Volume Target" on page 83.

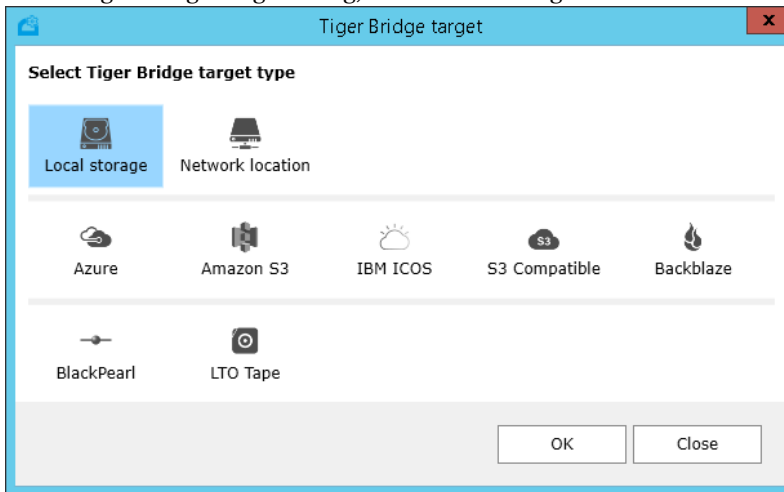
To use another local volume as a target for data replication and space reclaiming, you should:

- make sure that the volume is mounted as a local volume with Read & Write permissions on the computer;
- provide a unique path on the volume (the root of the volume or a subfolder) serving as a container for each source paired with the target.

**Note:** You can use the same container for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See "Configure Active Sync" on page 63.

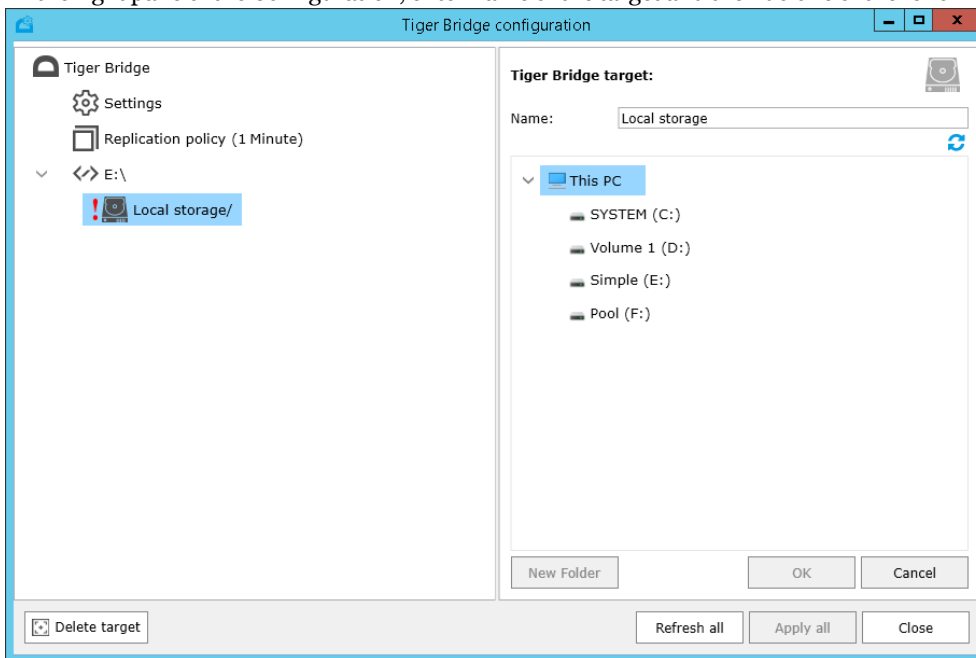
### To pair a source with a local volume target:

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select Local storage and click OK.



Get Started with Tiger Bridge Using the Configuration

**3.** In the right pane of the Configuration, enter name of the target and then do one of the following:



- To add an existing folder as a target, browse to and select the folder or the root of the volume and click OK.
- To create a new folder as a target, browse to the location where you want to create it, click New Folder, specify the name of the new folder and then click OK.

**4.** Click Apply.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair Source Volumes with Tape Library Target

**Note:** To see how to pair a source with tape library target using the command-line interface of Tiger Bridge, see "Pair Source Volumes with Tape Library Target" on page 84.

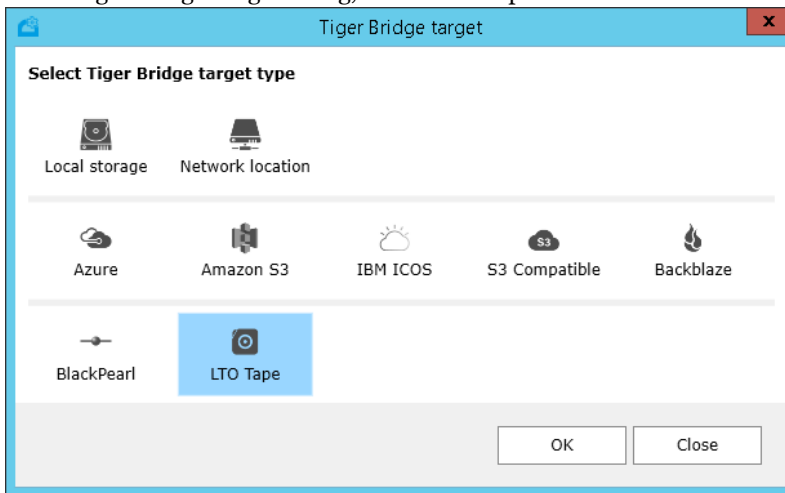
**Important:** Currently, retrieving nearline files from a tape library target is not supported. You can use tape library as a target for archiving purposes only.

Currently Tiger Bridge supports only tape libraries with up to two tape drives. On tape libraries with just one tape drive, the tape drive processes both the automatic and the manual data lifecycle management tasks. On a tape library with two tape drives, Tiger Bridge uses one tape drive for processing automatic data lifecycle management tasks only, and the other just for manually

initiated operations. If you let Tiger Bridge automatically detect the tape library, the tape drive it detects first will be used for processing automatic data lifecycle management operations and the other tape driver only for manually initiated operations. In case you want to specify which tape drive should be used for automatic and which for manual data lifecycle management operations, aside from providing the serial number of the tape library, you have to provide the serial numbers of both tape drives in the following order - the one for automatic operations first and the one for manual operations second. You also need to provide the serial number of the tape library you want to pair with source volumes, if there are more than one tape libraries on your network, in order to specify which one of them you will be using.

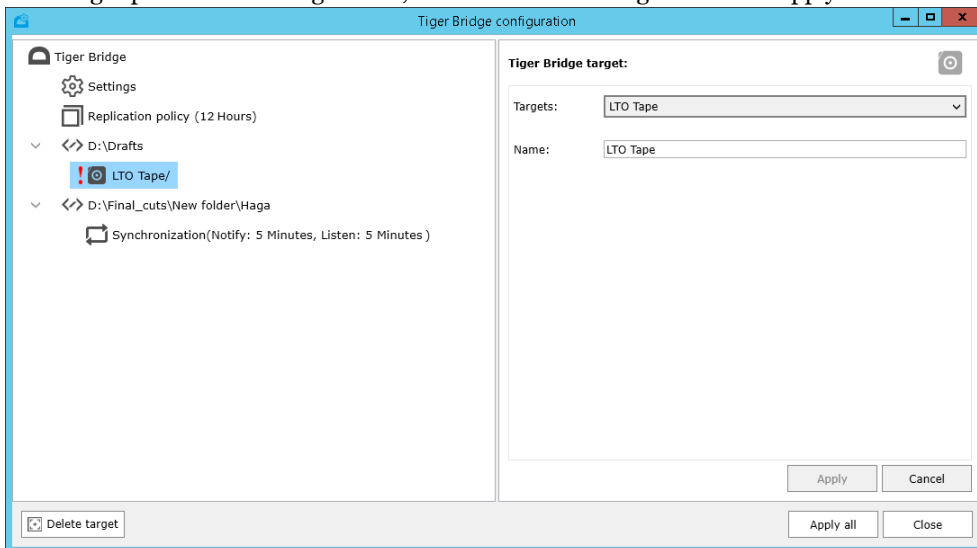
### To pair a source with a tape target:

1. In the left pane select the source and click Add Target.
2. In the Tiger Bridge Target dialog, select LTO Tape and click OK.



Get Started with Tiger Bridge Using the Configuration

**3.** In the right pane of the Configuration, enter name of the target and click Apply.



**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Specify Data Format on the Cloud

**Note:** This parameter is valid only for object storage targets, which support using a cloud browser displaying the actual name and the full path of a file instead of its object ID.

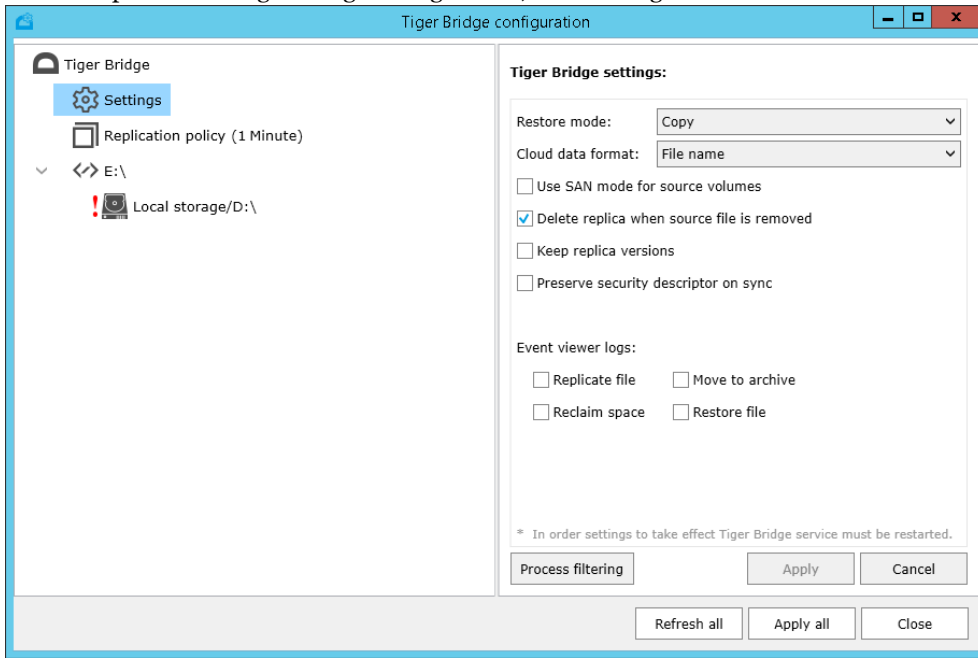
To facilitate you in interfacing the cloud, Tiger Bridge allows you to select whether to display files uploaded to the cloud with their full path and file name instead of object IDs in the cloud browser. If you select to display files with their full path and file name, it is advisable not to rename a replicated file on the source in order to avoid inconsistencies between file names on the source and on the target.

**Note:** To see how to specify data format on the cloud using the command-line interface of Tiger Bridge, see "Specify Data Format on the Cloud" on page 86.



**To specify cloud data format:**

1. In the left pane of the Tiger Bridge Configuration, click Settings.



2. In the Cloud data format drop-down box, do one of the following:
  - select ID, to display files on the cloud with their object IDs.
  - select Filename, to display files on the cloud with their name and full path.
3. Click Apply and restart the computer running Tiger Bridge.

## Configure Automatic Data Replication

**Note:** To see how to configure automatic data replication using the command-line interface of Tiger Bridge, see "Automatic Data Replication" on page 87.

To allow Tiger Bridge to automatically replicate files from the source volume to the target, you should simply specify for how long any file in the included locations should not have been modified in order Tiger Bridge to queue it for replication. By default, the global replication policy, valid for all pairs of sources and targets is set to queue for replication data not modified within the last 1 minute. You can specify the parameter for automatic data replication, which is valid for all source volumes. You can also overwrite the parameter for a specific source volume, assigning different criteria for replication of data from it.

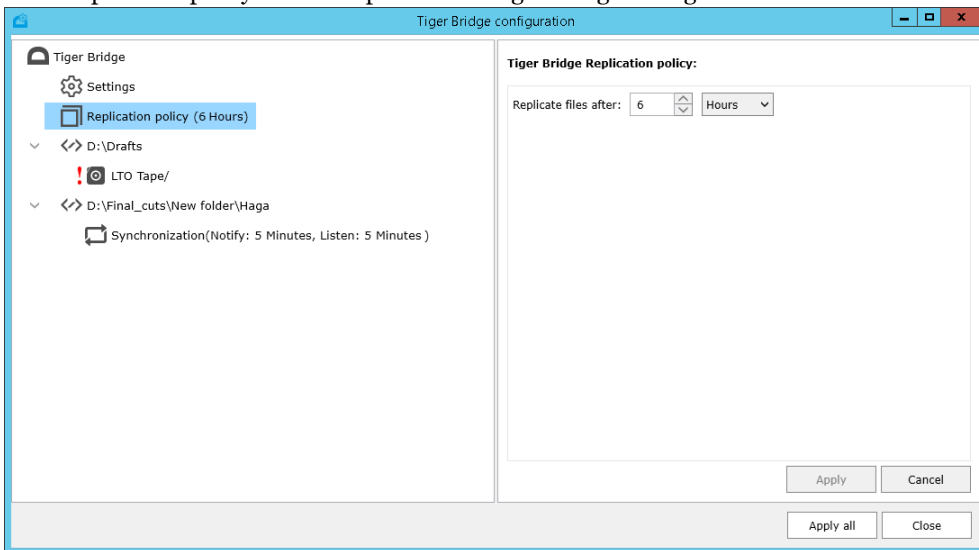
## Get Started with Tiger Bridge Using the Configuration

By default, if a replicated file is modified on the source and is queued for replication again, the new copy on the target overwrites the previous one. As long as your target supports versioning, you can set Tiger Bridge to not overwrite the replica on the target and allow the versioning software to keep each copy as a separate version. See steps for enabling/disabling versioning during replication on page 52.

**Note:** *Whether or not versioning is enabled, using Tiger Bridge you can retrieve from the target only the last replicated version of the file. Retrieving a given version of the replicated file is up to the versioning software on the target.*

### To configure global data replication policy:

1. Click Replication policy in the left pane of the Tiger Bridge Configuration.

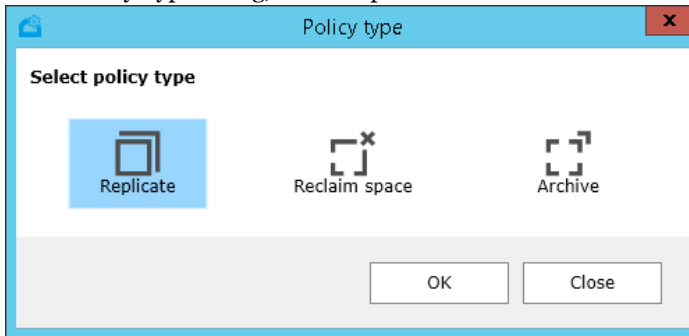


2. In the right pane, specify for how long a file should not have been modified for Tiger Bridge to replicate it, by entering the desired number and selecting the unit of measure in the drop-down box beside it.

The global replication policy is valid for all sources, which don't have their own policy assigned.

**To overwrite the global replication policy for a specific pair:**

1. In the Tiger Bridge Configuration, select the source in the left pane and click Add policy.
2. In the Policy Type dialog, select Replicate and click OK.



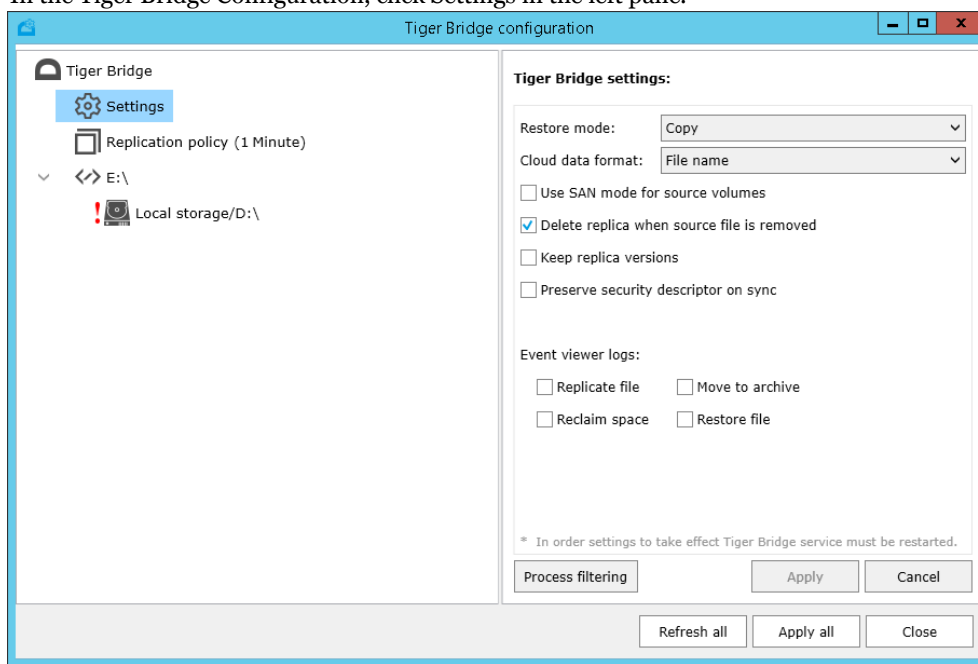
**Important:** If the selected source already has its own replication policy assigned, you cannot add a new replication policy, but can edit the existing policy, following the steps below.

**Note:** To make the source use the global replication policy set for all pairs, simply delete its own policy by selecting it and clicking Delete policy.

3. In the right pane, specify for how long a file should not have been modified for Tiger Bridge to replicate it, by entering the desired number and selecting the unit of measure in the drop-down box beside it.
4. Click Apply.

## To enable/disable versioning during replication:

1. In the Tiger Bridge Configuration, click Settings in the left pane.



2. Do one of the following:

- Select the “Keep replica versions” check box, to enable versioning.
- Clear the “Keep replica versions” check box, to disable versioning.

3. Click Apply.

## Additional Data Replication Options

You can manually replicate files even if they are not in the included locations, which are automatically scanned by Tiger Bridge. For more details, see “Manually Manage Data” on page 105.

You can also configure the following advanced settings in order to optimize your data replication workflow:

- specify the minimum size of a file for it to be replicated (see “Minimum File Size for Replication” on page 94).
- specify for how long Tiger Bridge should wait on startup for the file system scan before beginning to perform data replication (see “Set Startup Scan Wait Time” on page 99).

- specify the number of parallel threads run by Tiger Bridge when replicating files to the target (see “Set Number of Parallel Threads during Data Replication” on page 100).

## Configure Space Reclaiming

**Note:** *To see how to configure automatic space reclaiming using the command-line interface of Tiger Bridge, see “Space Reclaiming” on page 87.*

Aside from turning space reclaiming on, to instruct Tiger Bridge under what conditions it should replace replicated files on the source(s) with nearline files, you must configure the following parameters:

**space reclaiming policy** — Tiger Bridge decides which replicated files to replace with nearline files on the source volume based on 2 parameters - minimal file size and time interval for which the file has not been accessed. For example, if you set the file size threshold to 10MB and the time interval to 2 weeks, Tiger Bridge will replace with nearline files all replicated files with size 10MB or above that have not been accessed for at least 2 weeks, leaving on the source volume replicated files whose size is smaller than 10MB and also replicated files with bigger size that have been accessed by a client computer in less than 2 weeks. By default, Tiger Bridge is set to replace any file, which has not been accessed for more than 4 weeks, regardless of its size.

**used space thresholds for space reclaiming** — the default used space threshold is 0% and space reclaiming is triggered as soon as any file meets the criteria for replacement with a nearline file. You can increase the used space threshold and let Tiger Bridge reclaim space only when a given amount of your source is full. You can also specify maximum used space threshold on your source - it specifies when all files subject to replication are queued for replacement with nearline files regardless of their size and last access time. By default, maximum used space value is set to 90% for all source volumes.

**Note:** *Tiger Bridge processes the queue of files scheduled for replacement with nearline files starting from the ones, which are least recently accessed.*

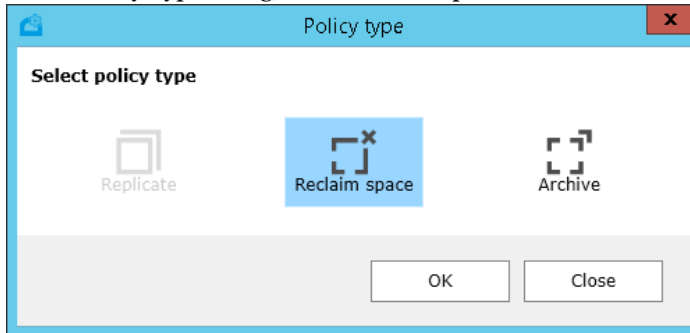
**processes triggering file retrieval** — By default, each process, attempting to open a nearline file on the source volume, triggers its retrieval from the target. To prevent useless retrieval of nearline files by your antivirus software, for example, you can specify which processes exactly can trigger the file retrieval operation. You can do this by creating either a list of processes allowed to trigger retrieval or by creating a list of processes, which cannot trigger retrieval of nearline files. There is no need to create both lists. In case you create a list of processes allowed to trigger nearline file retrieval from the target, any process not included in the list will not trigger the operation, when this process attempts to open the file. In case you decide to specify the processes, which are not allowed to trigger file retrieval from the target, any process not mentioned in the list will trigger the nearline file retrieval, when this process attempts to open that file.

## Get Started with Tiger Bridge Using the Configuration

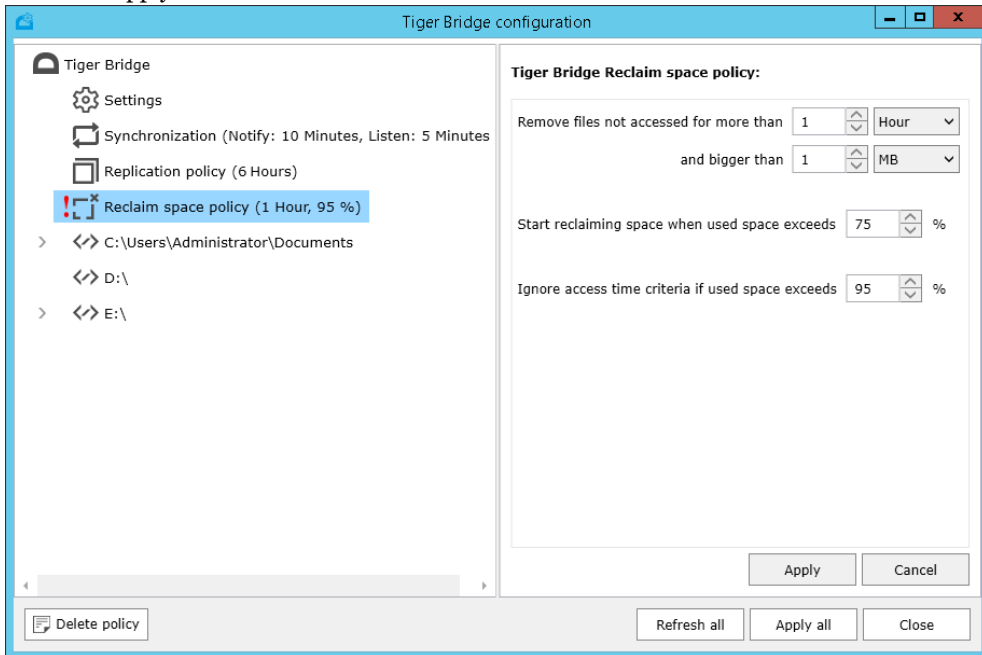
You can configure global space reclaiming policy, valid for each pair of source and target, which doesn't have its own space reclaiming policy assigned. You can overwrite the global space reclaiming policy for a given pair of source and target or disable space reclaiming for that pair only.

### To configure global space reclaiming policy:

1. Select Tiger Bridge in the left pane and then click Add policy.
2. In the Policy Type dialog, select Reclaim space and click OK.



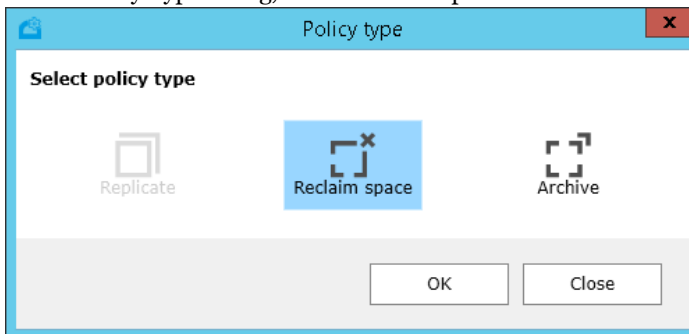
3. In the right pane, specify the parameters for file access time and size, for used space thresholds and click Apply.



The global space reclaiming policy is valid for all sources, which don't have their own policy assigned. To edit the global policy, simply select it in the left pane, edit the desired parameter and click Apply. To delete the global policy, select it in the left pane and click Delete policy.

### To overwrite the global space reclaiming policy for a specific source:

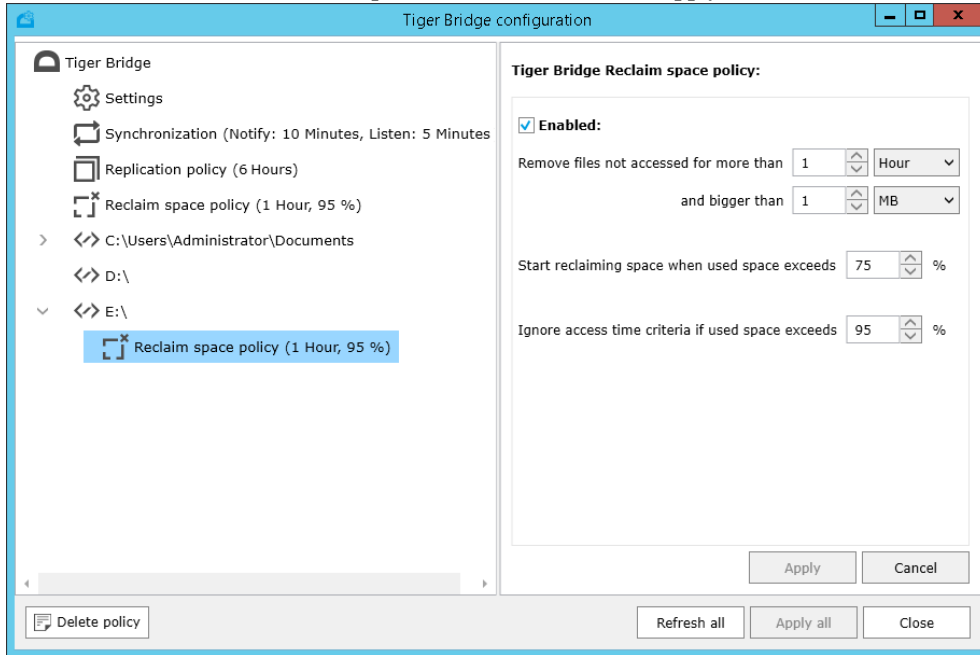
1. In the Tiger Bridge Configuration, select the source in the left pane and then click Add policy.
2. In the Policy Type dialog, select Reclaim space and click OK.



## Get Started with Tiger Bridge Using the Configuration

**Important:** *If the selected source already has its own space reclaiming policy assigned, you cannot add a new space reclaiming policy, but can edit the existing policy, following the steps below.*

3. In the right pane, make sure the Enabled check box is selected and specify the parameters for file access time and size, for used space thresholds, then click Apply.

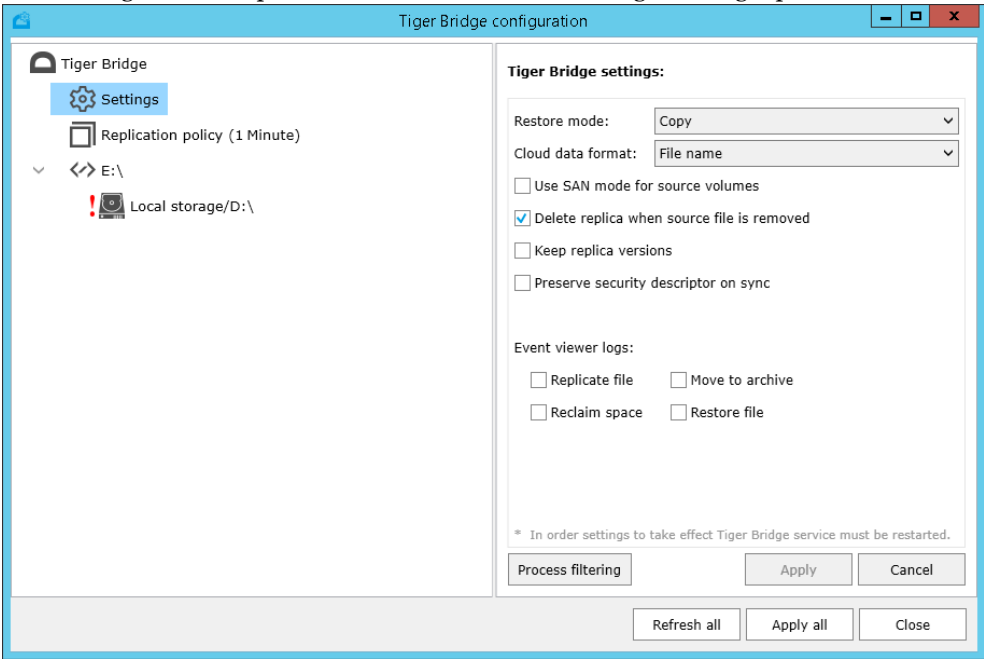


**Note:** *To make the source use the global space reclaiming policy set for all sources, either disable the space reclaiming policy specified just for it by clearing the Enabled check box in the right pane, or delete the policy by selecting it in the left pane and clicking Delete policy.*



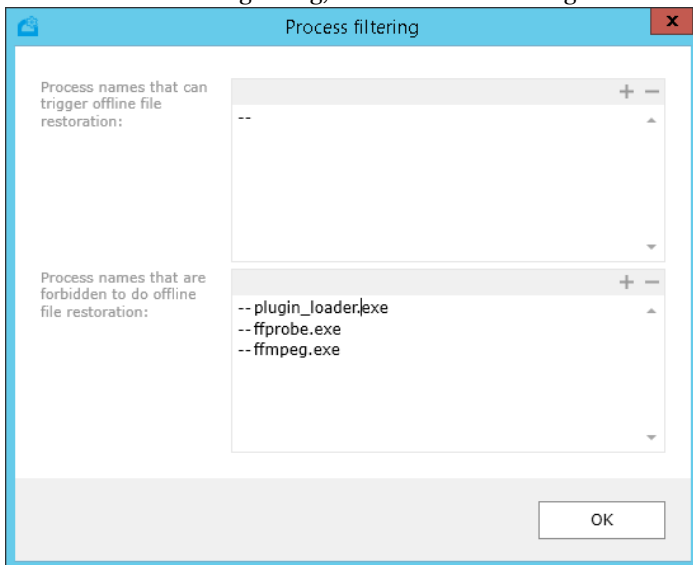
**To configure the processes, which can or cannot trigger retrieval of files from the target:**

1. Click Settings in the left pane and then click Process Filtering in the right pane.



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2. In the Process Filtering dialog, do one of the following:



- Enter the name of a process in either the list of processes allowed to trigger the retrieving of nearline files or in the list of processes forbidden to trigger the retrieving of nearline files and click OK.

**Tip:** Click the + button on top of each list to place the cursor at the end of each respective list.

- Remove a process from either list and then click OK.

**Tip:** Click the - button on top of each list to remove the last process of the respective list.

3. In the Tiger Bridge Configuration, click Apply.

## Additional Space Reclaiming Options

You can manually replace replicated files with nearline ones on your source volume and thus free space on it. For more details, see “Manually Manage Data” on page 105.

You can also configure the following advanced settings in order to optimize your data replication workflow:

- specify for how long Tiger Bridge should wait on startup for the file system scan before beginning to perform data replication (see “Set Startup Scan Wait Time” on page 99).
- specify whether a file should be retrieved each time a user or application attempts to open it (default behaviour) or only when you manually retrieve it through Tiger Bridge (see “Retrieving Nearline Files Behaviour” on page 95).

- specify whether an application can begin reading a file before it has been fully retrieved (see “Partial File Retrieve Behaviour” on page 96).
- specify whether to turn on/off write-through retrieving of files (see “Enable/Disable Write-through on File Retrieve” on page 96).
- specify timeout after which a file retrieving from the target should be considered unsuccessful (see “Set File Retrieve Timeout” on page 97).
- specify whether Tiger Bridge should show the actual size of a nearline file or the size of the replicated file it replaces (see “Set Stub File Allocation Size Display Option” on page 98).
- specify nearline file head and tail size (see “Set Nearline File Head and Tail Sizes” on page 98).

## Configure Automatic Archiving

**Note:** *Currently, Tiger Bridge supports data archiving on Microsoft Azure, Amazon S3 Glacier, IBM Cloud Object Storage Archive and S3-compatible targets only.*

To enable automatic data archiving, you should configure a data archiving policy for a specific pair of source and target. On targets, which allow third-party policies to manage the moving of data from their hot/cool tier to the archive tier, you can use Tiger Bridge’s archive policy. Currently, the following targets allow using Tiger Bridge’s own archiving policy:

- Microsoft Azure
- Amazon S3 Glacier
- IBM Cloud Object Storage Archive

On targets, which do not support third-party policies for moving of data from their hot/cool tier to the archive tier, you can synchronize Tiger Bridge with the target’s own archiving policy and thus let it verify when a file is moved to the archive tier and update the status of such files on the source to offline. Currently, you can synchronize Tiger Bridge with the target’s own archiving policy on S3-compatible object storage.

## Configure Tiger Bridge Archiving Policy

**Note:** *To see how to configure the Tiger Bridge archiving policy using the command-line interface of Tiger Bridge, see “Automatic Archiving” on page 90.*

Tiger Bridge’s archiving policy allows you to specify which files on your source must be moved to the archive tier of the target and replaced by offline counterpart on the source. The policy uses two parameters - minimal file size and time interval for which the file has not been accessed on the source. For example, if you set the file size threshold to 10MB and the time interval to 2 weeks, Tiger Bridge will move to the archive tier all replicated files with size 10MB or above that have not been accessed for at least 2 weeks and will replace them on the source with offline files, thus

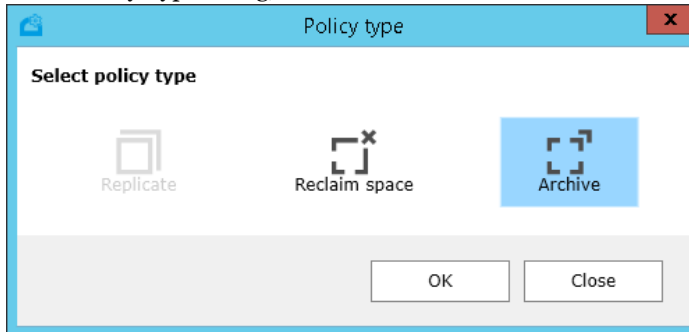
Get Started with Tiger Bridge Using the Configuration

designating that they can be retrieved only manually. By default, Tiger Bridge replaces files with offline files only if they are bigger than 10MB and if they have not been accessed for more than 50 weeks.

**Note:** *Tiger Bridge processes the queue of replicated files scheduled for archiving starting from the ones, which are least recently accessed.*

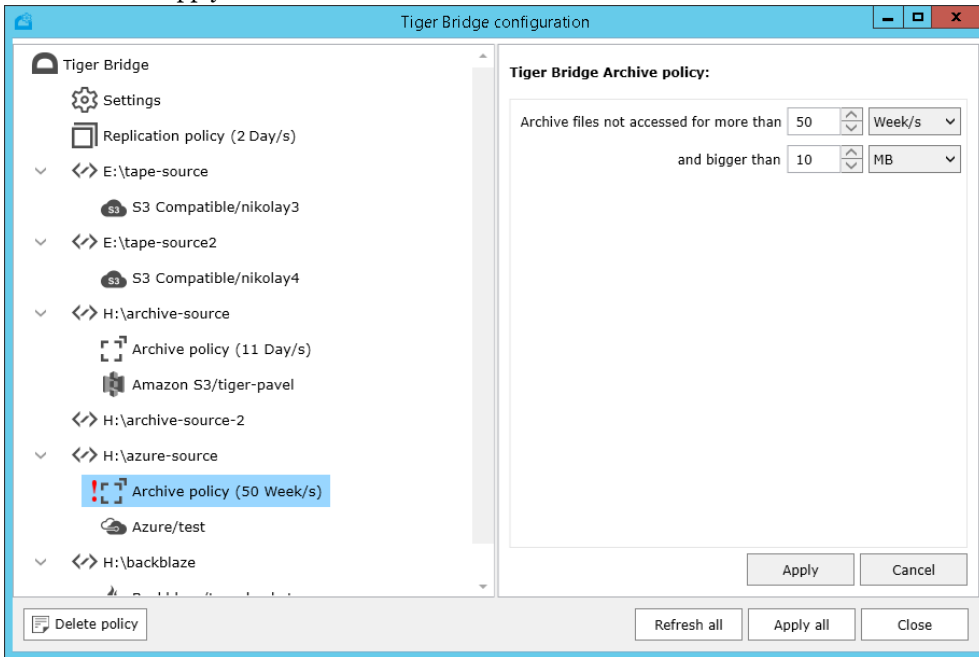
**To configure Tiger Bridge archiving policy:**

1. In the Tiger Bridge Configuration, select the source in the left pane and then click Add policy.
2. In the Policy Type dialog, select Archive and click OK.



**Note:** *Archive policy is greyed out, when the target does not provide archive tier.*

3. In the right pane, specify the minimum file size and for how long a file should not have been accessed on the source in order to be moved to the archival tier and replaced with an offline file and then click Apply.



## Synchronize Tiger Bridge with the Target's Own Archiving Policy

**Note:** Currently, you can synchronize Tiger Bridge with the target's own archiving policy only on S3-compatible object storage.

On targets, which do not allow third-party policies to move data between the hot/cool tier and the archive tier, you can synchronize Tiger Bridge with the target's own policy by specifying at what interval Tiger Bridge should check for files moved to the archive tier in order to update their status on the source to offline.

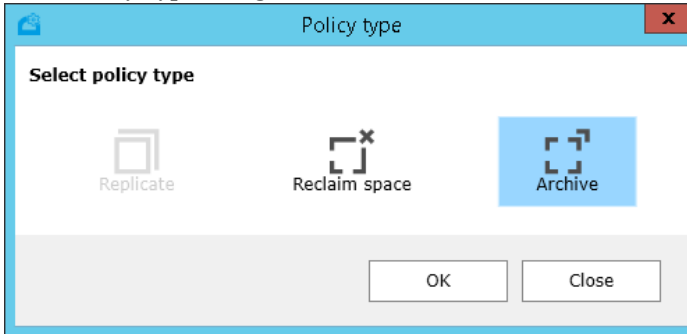
You can also overwrite the target's own archiving policy by synchronizing it with the time interval at which Tiger Bridge checks for files moved to the archive tier. Thus, each time the target's policy checks for files meeting the criteria for archiving and moves them to archive tier, Tiger Bridge checks which files have been moved and immediately changes their status to offline on your source. For example, if you set Tiger Bridge to check for archived files every 30 days, the target's policy will move to the archive tier only replicated files which have not been modified on the hot/cool tier within 30 days.

**Note:** Currently, you can synchronize Tiger Bridge with the target's own archiving policy in the Configuration only.

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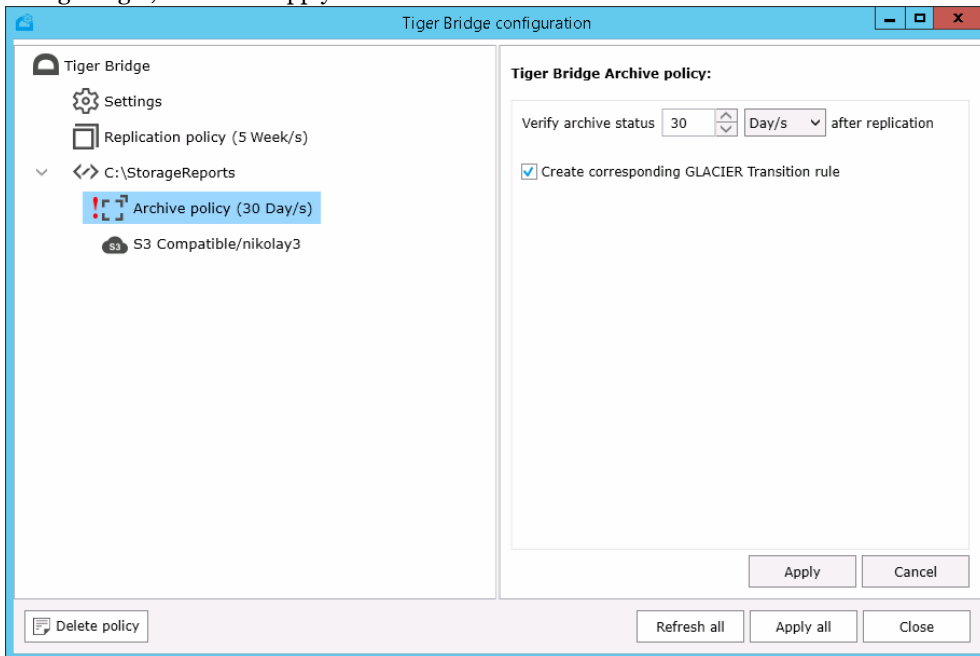
**To synchronize Tiger Bridge with the target's own archiving policy:**

1. In the Tiger Bridge Configuration, select the source in the left pane and then click Add policy.
2. In the Policy Type dialog, select Archive and click OK.



**Note:** Archive policy is greyed out, when the target does not provide archive tier.

3. In the right pane, specify the time interval at which Tiger Bridge should check for files moved to the archive tier and optionally, select the “Create corresponding Glacier Transition rule” check box to synchronize the archiving policy of Tiger Bridge with that of the S3-compatible object storage target, then click Apply.



**Note:** By selecting the check box you overwrite the target rule for moving files to the archive tier, if there is such a rule already configured. If the check box is cleared, you need to configure a transition rule in the interface of the target.

## Additional Archiving Options

With targets, which allow third-party policies for moving files from the hot/cool tier to the archive tier, you can manually replace replicated files with offline ones on your source volume and thus free space on it. You can also manually rehydrate files (move them from the archive to the hot/cool tier) and allow Tiger Bridge to retrieve them from the target on demand, when a user or application attempts to access them on the source.

On targets, which do not allow third-party policies to move files between the hot/cool tier and the archive tier, you can manually check if the status of a replicated file on your source needs to be changed to offline.

For more details, see “Manually Manage Data” on page 105.

You can also configure the following advanced settings in order to optimize your data archiving workflow:

- specify for how long Tiger Bridge should wait on startup for the file system scan before beginning to replacing replicated files with offline files (see “Set Startup Scan Wait Time” on page 99).
- specify whether Tiger Bridge should show the actual size of an offline file or the size of the replicated file it replaces (see “Set Stub File Allocation Size Display Option” on page 98).
- specify offline file head and tail size (see “Set Nearline File Head and Tail Sizes” on page 98).

## Configure Active Sync

**Note:** To see how to configure active sync using the command-line interface of Tiger Bridge, see “Active Sync” on page 90.

Tiger Bridge’s active sync allows you to synchronize the contents of two or more sources (each on a separate computer) through a common target. For the purpose you must pair all sources with the same target and configure the active sync policy. The active sync mechanism operates using two parameters - the time interval at which each source sends notifications to other sources about changes to its content on the target, and the time interval at which each source checks for notifications from other sources about modified content (new replicated data available, deleted content, etc.) on the target. After a source receives a notification for updated contents from other sources, Tiger Bridge automatically creates a nearline file for each new file replicated from other sources. Nearline files are created on the source on demand, only upon receiving a request (by a user or application) for access to the directory, which should contain them and each nearline file can then be retrieved manually or automatically, should a user or application attempt to open it.

#### Get Started with Tiger Bridge Using the Configuration

You can also set Tiger Bridge to begin retrieving new nearline files immediately after it finishes the synchronization.

You can use a global active sync policy, valid for all sources paired with the same target or you can create a separate policy, valid only for the source it is assigned to. You can choose to enable just one of the parameters on specific computers - thus one computer can be set to just send notifications about changes introduced on its source, letting sources on other computers synchronize their contents with these changes, but disable notifications from other sources paired with the same target, thus not synchronizing its own content with the changes introduced on other sources.

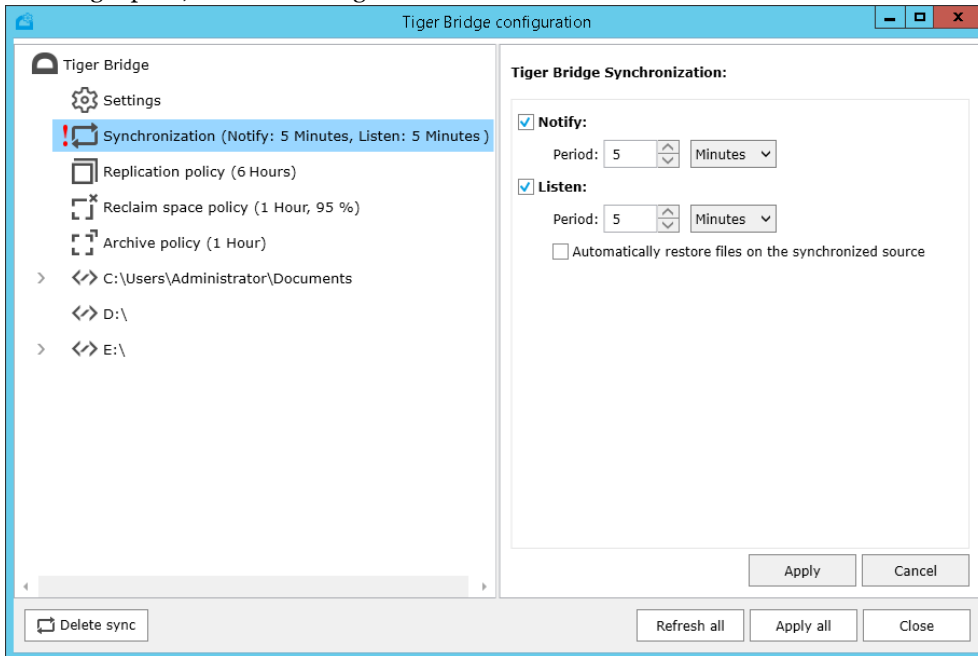
Additionally, you set Tiger Bridge to keep a file's security descriptor when it is being retrieved on other sources. It is advisable to enable this option only if all sources are in the same Active Directory domain.

To allow for the proper contents synchronization, it is advisable on all sources to set up Tiger Bridge operation mode parameters in such a way that a file on the target is not deleted when it is retrieved on one of the sources and also not to delete the file from the target, if it is deleted on any of the sources. Otherwise, other sources may fail to retrieve the respective file, even though the retrieve mode and delete mode on them are set to keep the replica. For more information, refer to "Configure Operation Mode" on page 67.



## To configure global active sync policy:

1. In the Tiger Bridge Configuration, select Tiger Bridge in the left pane and then click Add sync.
2. In the right pane, do the following:



- Below Notify, enter the time interval at which the computer should send notifications to other computers about changes to its source contents and select the unit of measure in the drop-down box beside the Period box.
- Below Listen, enter the time interval at which the computer should check for notifications from other computers about changes in the contents of their sources and select the unit of measure in the drop-down box beside the Period box.

**Note:** It is advisable to leave both the Notify and the Listen check boxes selected, when specifying the global active sync policy.

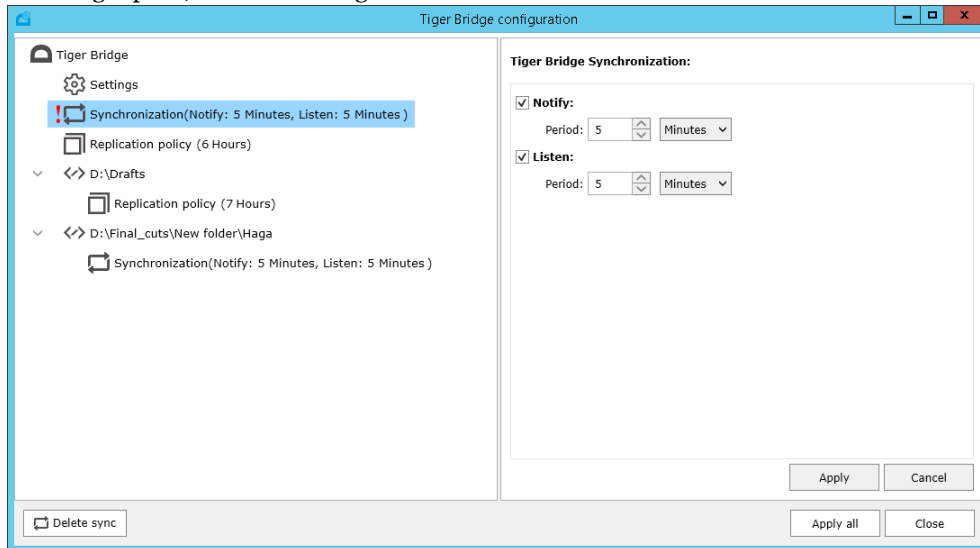
- Select the “Automatically restore file on the synchronized source” check box, to let Tiger Bridge begin restoring the files immediately after contents is synchronized.

3. Click Apply.

The global active sync policy is valid for all sources, which don't have their own policy assigned. To edit the global policy, simply select it in the left pane, edit the desired parameter and click Apply.

**To overwrite the global active sync policy for a specific source:**

1. In the Tiger Bridge Configuration, select the source in the left pane and click Add sync.
2. In the right pane, do the following:



- Below Notify, enter the time interval at which the computer should send notifications to other computers about changes to its source contents and select the unit of measure in the drop-down box beside the Period box.
- Below Listen, enter the time interval at which the computer should check for notifications from other computers about changes in the contents of their sources and select the unit of measure in the drop-down box beside the Period box.

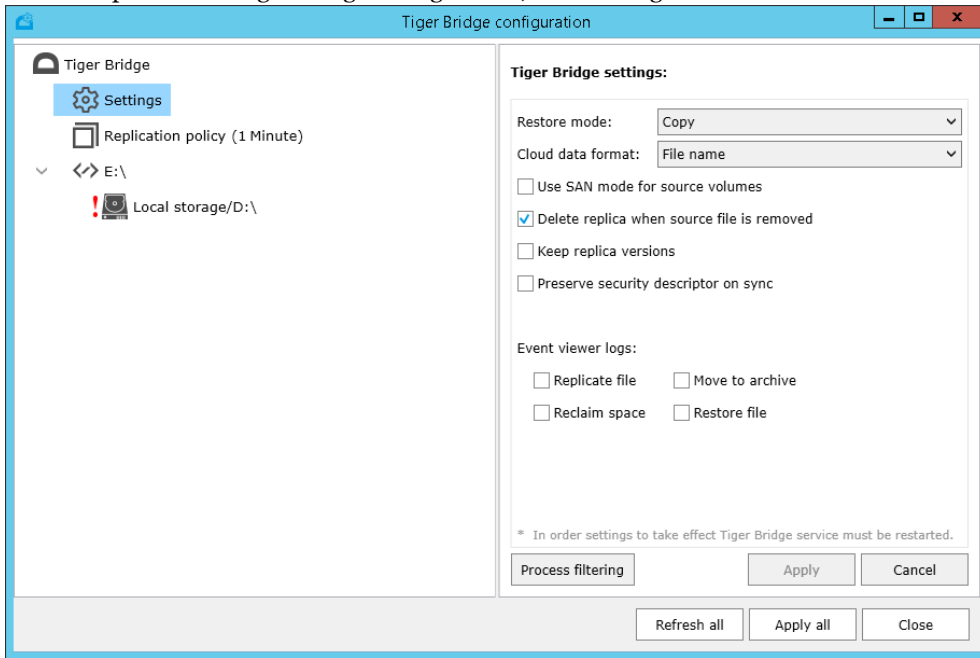
**Note:** You can disable either the Notify check box or the Listen check box for the selected source, thus configuring this computer to only send notifications about changes to the contents at its source side, but not letting it synchronize its source contents with changes from other sources and vice versa.

3. Click Apply.

To edit the active sync policy for this source, simply select it in the left pane, edit the desired parameter and click Apply. To delete the policy and let the source use the global active sync policy, select it in the left pane and then click Delete sync.

## To set Tiger Bridge to preserve the files security descriptor on all sources:

1. In the left pane of the Tiger Bridge Configuration, click Settings.



2. Do one of the following:

- Select the “Preserve security descriptor on sync” check box, to keep the security of all files on each source after contents synchronization.
- Clear the “Preserve security descriptor on sync” check box, to retrieve all files without security on each source after contents synchronization.

3. Click Apply.

## Configure Operation Mode

**Note:** To see how to configure Tiger Bridge operation mode parameters using the command-line interface, see “Operation Mode Parameters” on page 92.

There are two operation mode parameters that you can specify:

**retrieve mode** — By default, Tiger Bridge is set up to keep the replica on the target when you retrieve it on the source. You can set Tiger Bridge to remove file replica from target when it is successfully retrieved on the source.

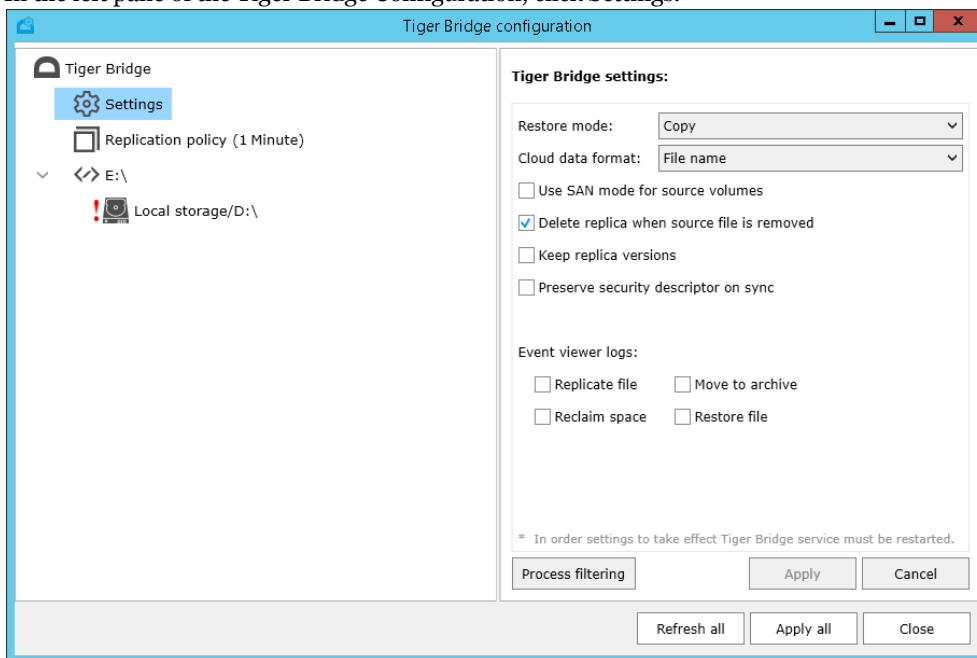
Get Started with Tiger Bridge Using the Configuration

**delete mode** — By default, when a file is deleted from the source, Tiger Bridge automatically deletes its replica from the target as well. To ensure against accidental deletion of valuable data, for example, you can set Tiger Bridge to delete just the instance of the file on the source, but keep the copy on the target. To retrieve a file deleted only from the source, you will have to manually synchronize the contents of the source and the target (see “Synchronize Data on the Source and the Target” on page 111).

**Note:** When you set Tiger Bridge to delete just the instance of the file on the source, to delete it from the target as well you should access the target and manually delete the file.

### To configure retrieve mode:

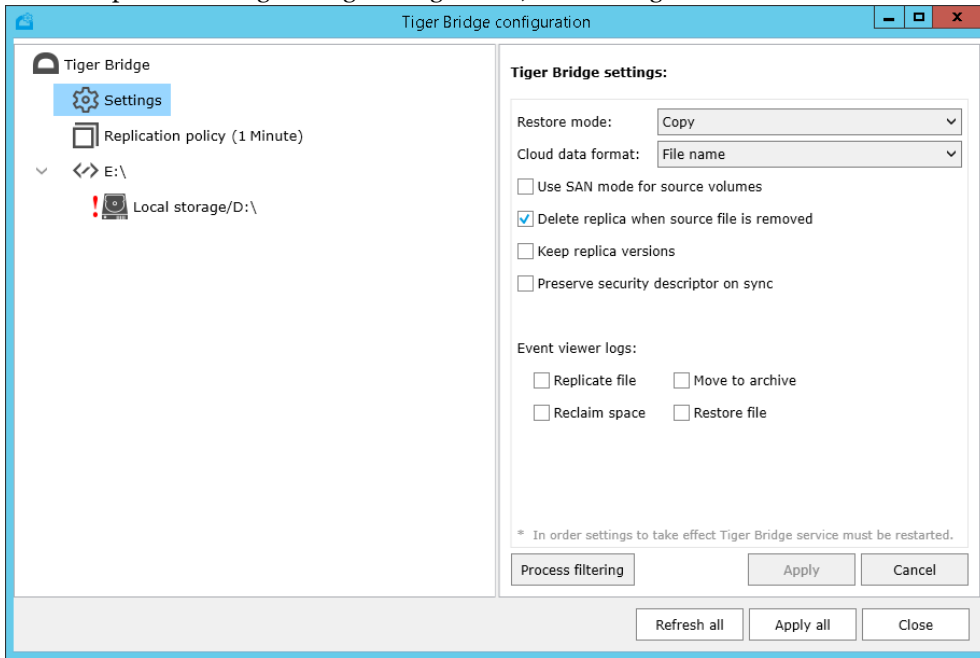
1. In the left pane of the Tiger Bridge Configuration, click Settings.



2. In the Restore mode drop-down box, do one of the following:
  - To let Tiger Bridge keep the replica on the target, when the file is successfully retrieved on the source volume, select Copy.
  - To let Tiger Bridge remove the replica from the target, when the file is successfully retrieved on the source volume, select Move.
3. Click Apply.

**To configure delete mode setting:**

1. In the left pane of the Tiger Bridge Configuration, click Settings.



2. Do one of the following:
  - Select the “Delete replica when source file is removed” check box, to let Tiger Bridge remove the replica from the target, upon deleting the file from the source volume.
  - Clear the “Delete replica when source file is removed” check box, to let Tiger Bridge keep the replica on the target, upon deleting the file from the source volume.
3. Click Apply.



# 4

## Get Started with Tiger Bridge Using Command-line Interface

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<i>Pair Source with a Target . . . . .</i>	<i>73</i>
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## Activate Tiger Bridge

You can activate Tiger Bridge using one of the following options:

- software activation key;
- software protection dongle, if such is detected;
- Software as a service (SaaS) license;

### To view the activation status of Tiger Bridge on your computer:

Execute the following:

```
tiercli license info
```

Tiger Bridge displays the activation status of the product and the targets allowed for your license.

### To activate Tiger Bridge with a software activation key:

1. To display the Tiger Bridge serial key, execute the following:  

```
tiercli license info
```
2. Copy the serial number and in a web browser go to <https://license.tiger-technology.com>.
3. In the home page of the licensing server, enter your order name and password in the corresponding fields, and click Log in.

**Important:** *The order name and the password are case sensitive.*

4. In the Licensing Server menu, click Activate License.
5. Paste the serial number and click Generate Activation Key.
6. Copy the activation key generated for your license.
7. In command prompt, execute the following:  

```
tiercli license soft <activation key>
```

where **<activation key>** is the key generated for your serial number on the Tiger Technology licensing server.

### To activate a Tiger Bridge SaaS license in command-line:

In command prompt, execute the following:

```
tiercli license saas <username> <password>
```

where **<username>** and **<password>** are the username and password for your software subscription.



**To activate Tiger Bridge using a software protection dongle in command-line:**

1. In a web browser go to <https://license.tiger-technology.com>.
2. In the home page of the licensing server, enter your order name and password in the corresponding fields, and click Log in.

**Important:** *The order name and the password are case sensitive.*

3. Next to the dongle name in the list, click “Download lic file”.

**Note:** *The dongle name is its number, printed on the dongle itself.*

4. In command prompt, execute the following:

```
tiercli license hasp <lic_file_path>
```

where **<lic\_file\_path>** is the full path to the downloaded license file on your computer.

## Pair Source with a Target

In the command-line interface you can set a global target, valid for all sources and overwrite the global setting by assigning a different target for a specific source.

### Pair a Source with Microsoft Azure Blob Storage Target

For more details about the parameters you need to provide when pairing a source with Microsoft Azure Blob storage, refer to “Pair a Source with Microsoft Azure Blob Storage Target” on page 73.

**To pair a source with Microsoft Azure:**

1. In command prompt, set Microsoft Azure as target, by executing the following:

```
tiercli config <path to source> target azure <account_name>  
<account_key> <blob_endpoint>
```

where:

- **<path to source>** is the full path to the source;
- **<account\_name>** is the name of your account for the Azure service;
- **<account\_key>** is the key for your account for the Azure service;
- **<blob\_endpoint>** is the address of Azure Blob storage provider and is the protocol type you will use for access to it (http or https);

For example, to pair volume mounted as drive letter F:\ with Microsoft Azure Blob storage accessible with storage account **rwaccount** and account key:

```
OPEkmf7v9ZHZPvNy2HWoxhDZu6QSFw011Cxam+1toPegcAyw9YoJu8suuA/
```

```
QvDPQ4WdbekaTuoDn0wmDwoZ6pg==, and the Azure Blob storage provider is accessible as
```

Get Started with Tiger Bridge Using Command-line Interface

```
test.blob.core.windows.net through https protocol, execute the following:  
tiercli config F: target azure rwaccount  
OPEkmf7v9ZHZPvNy2HWoxhDZu6QSFw011Cxam+1toPegcAyw9YoJu8suuA/  
QvDPQ4WdbekaTuoDn0wmDwoZ6pg== https://test.blob.core.windows.net/
```

**Note:** To set Microsoft Azure as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:

```
tiercli config target azure <account_name> <account_key>  
<blob_endpoint>
```

2. Pair the source with its container on the target, by executing the following:

```
tiercli config <path to source> container <container name>
```

For example, to pair volume “Projects” mounted as drive letter F: to a container “container1” on the Azure object storage, execute the following:

```
tiercli config F: container container1
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the container on the Azure object storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to “Refine the List of Automatically Managed Locations” on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see “Configure Automatic Data Replication” on page 49.

## Pair a Source with Amazon S3 Target

For more details about the parameters you need to provide when pairing a source with Amazon S3 object storage, refer to “Pair a Source with Amazon S3 Target” on page 74.

**To pair a source with Amazon S3 object storage in the command-line interface:**

1. In command prompt, execute the following:

```
tiercli config <path to source> target s3 <access_id> <secret_key>  
<server>
```

where:

- **<path to source>** is the full path to the source;
- **<access\_id>** is the Access Key ID used for access to this server;

- **<secret\_key>** is the Secret Access Key for access to this server;
- **<host name>** is the DNS name or IP address of the s3 object storage server;

For example, to pair volume mounted as drive letter F:\ with Amazon's web storage service (s3.amazonaws.com), accessible with Access Key ID: **AKIAI633LOZJPNTZUIBA** and Secret Access Key ID: **Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4Lff**, execute the following:

```
tiercli config F: target s3 AKIAI633LOZJPNTZUIBA
Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4Lff s3.amazonaws.com
```

**Note:** To set Amazon S3 object storage as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:

```
tiercli config target s3 <access_id> <secret_key> <server>
```

2. Pair the source with its designated bucket on the target, by executing the following:

```
tiercli config <path to source> container <name of the bucket on the
S3 object storage>
```

For example, to pair the local volume “Projects” mounted as drive letter F:\ with S3 object storage and replicate data in the bucket named “replicas”, execute the following:

```
tiercli config F: container replicas
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the bucket on the S3 object storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair a Source with S3-compatible Object Storage Target

For more details about the parameters you need to provide when pairing a source with S3-compatible object storage, refer to “Pair a Source with S3-compatible Object Storage Target” on page 75.

## To pair a source volume with S3-compatible object storage target:

1. In command prompt, set s3-compatible object storage as target, by executing the following:

```
tiercli config <path to source> target s3compat <access_id>
<secret_key> <server>
```

where:

- **<path to source>** is the full path to the source;
- **<access\_id>** is the Access Key ID used for access to this server;
- **<secret\_key>** is the Secret Access Key for access to this server;
- **<server>** is the DNS name or IP address of the s3-compatible object storage server;

For example, to pair volume mounted as drive letter F:\ with a provider of S3-compatible object storage accessible through IP address 10.200.6.30, Access Key ID: **AKIAI633LOZJPNTZUIBA** and Secret Access Key ID: **Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4LfF**, execute the following:

```
tiercli config F: target s3compat AKIAI633LOZJPNTZUIBA
Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4LfF 10.200.6.30
```

**Note:** To set S3-compatible object storage as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:  
**tiercli config target s3compat <access\_id> <secret\_key> <server>**

2. Pair the source with its container on the target, by executing the following:

```
tiercli config <path to the source> container <name of the bucket
on the S3-compatible object storage>
```

For example, to pair a volume “Projects” mounted as drive letter F:\ to an S3-compatible object storage and replicate data in the bucket named “replicas”, execute the following:

```
tiercli config F: container replicas
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the bucket on the S3-compatible object storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair a Source with BlackPearl Object Storage Target

For more details about the parameters you need to provide when pairing a source with Spectra BlackPearl Deep Storage Gateway, refer to “Pair a Source with BlackPearl Object Storage Target” on page 77.

### To pair a source with BlackPearl object storage:

1. In command prompt, set BlackPearl object storage as target, by executing the following:

```
tiercli config <path to source> target blackpearl <access_id>
<secret_key> <server>
```

where:

- **<path to source>** is the full path to the source;
- **<access\_id>** is the Access Key ID used for access to the BlackPearl server;
- **<secret\_key>** is the Secret Access Key for access to the BlackPearl server;
- **<server>** is the DNS name or IP address of the BlackPearl server;

For example, to pair volume mounted as drive letter F:\ with a BlackPearl object storage server accessible through IP address 10.200.6.30, Access Key ID: **AKIAI633LOZJPNTZUIBA** and Secret Access Key ID: **Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4LfF**, execute the following:

```
tiercli config F: target blackpearl AKIAI633LOZJPNTZUIBA
Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4LfF 10.200.6.30
```

**Note:** To set BlackPearl object storage as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:  
**tiercli config target blackpearl <access\_id> <secret\_key> <server>**

2. Pair the source with its container on the target, by executing the following:

```
tiercli config <path to source> container <name of the bucket on the
BlackPearl object storage>
```

For example, to pair a volume “Projects” mounted as drive letter F:\ to a BlackPearl object storage and replicate data in a bucket named “replicas”, execute the following:

```
tiercli config F: container replicas
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the bucket on the BlackPearl object storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** *Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with IBM Cloud Object Storage Target

For more details about the parameters you need to provide when pairing a source with IBM cloud object storage, refer to "Pair a Source with IBM Cloud Object Storage Target" on page 78.

### To pair a source with IBM cloud object storage:

1. In command prompt, set IBM cloud object storage as target, by executing the following:  
`tiercli config <path to source> target icos <access_id> <secret_key>  
<accesser IP> [alternative accesser IP] [alternative accesser IP]  
...`

where:

- **<path to source>** is the full path to the source;
- **<access\_id>** is the Access Key ID used for access to this server;
- **<secret\_key>** is the Secret Access Key for access to this server;
- **<accesser IP >** is the DNS name or IP address of the main IBM cloud object storage server;
- **[alternative accesser IP]** is any alternative IP address through which you can access the server providing access to your account for the IBM cloud object storage;

**Note:** *You can add as many alternative IP addresses for access to the IBM cloud object storage server, keeping in mind that the main IP address for access to it must be specified first in the command.*

For example, to pair volume mounted as drive letter F:\ with an IBM cloud object storage server accessible through main IP address 10.200.4.10 and additional IP address 10.200.4.12, accessible with Access Key ID: **AKIAI633LOZJPNTZUIBA** and Secret Access Key ID: **Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4Lff**, execute the following:

```
tiercli config F: target icos AKIAI633LOZJPNTZUIBA  
Y2n1rXwda3T9yB7DEE7hRFtC6sMP83jeecwd4Lff 10.200.4.10 10.200.4.12
```

**Note:** *To set IBM cloud object storage as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:*

```
tiercli config target icos <access_id> <secret_key> <accesser IP>  
[alternative accesser IP] [alternative accesser IP] ...
```

2. Pair the source with its container on the target, by executing the following:

```
tiercli config <path to source> container <name of the bucket on the IBM cloud object storage server>
```

For example, to pair volume “Projects” mounted as drive letter F:\ with an IBM cloud object storage server and replicate data in the bucket named “replicas”, execute the following:

```
tiercli config F: container replicas
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the bucket on the IBM cloud object storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to “Refine the List of Automatically Managed Locations” on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see “Configure Automatic Data Replication” on page 49.

## Pair a Source with DDN Web Object Scaler Target

To use Tiger Bridge with a DDN WOS appliance as a target, you should:

- provide the user name and password of an account that has Read & Write permissions to the DDN WOS appliance;
- create a separate policy for each source paired with the DDN WOS appliance. Each policy should meet the following requirements:
  - the policy is not used for another source;
  - each policy is searchable;
  - the “Search field” of each policy must contain the following values:

```
TT_ID
```

```
TT_PARENT_ID
```

**Note:** You can use the same policy for two or more sources, each on a different computer running Tiger Bridge, to deploy the product for geo replication. See “Configure Active Sync” on page 63.

**Important:** Do not change the name of the policy on the DDN WOS appliance as this may prevent Tiger Bridge replication from operating.

## To pair a source with a DDN WOS appliance:

1. In command prompt, set a DDN WOS as target, by executing the following:

```
tiercli config <path to source> target wos <server_url> <username>
<password>
```

where:

- **<path to source>** is the full path to the source;
- **<server\_url>** is the address (URL) of the DDN WOS appliance;
- **<username>** is the name of the account that has Read & Write permissions to the DDN WOS appliance;
- **<password>** is the password of the account that has Read & Write permissions to the DDN WOS appliance;

For example, to pair volume mounted as drive letter F:\ with a DDN WOS appliance with URL 10.200.9.5, account name: **rwaccount** and account password: **rwaccountpassword**, execute the following:

```
tiercli config F: target wos 10.200.9.5 rwaccount rwaccountpassword
```

**Note:** To set a DDN WOS appliance as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:

```
tiercli config target wos <server_url> <username> <password>
```

2. Pair the source with its container on the target, by executing the following:

```
tiercli config <path to source> container <name of the policy on the
wos appliance>
```

For example, to pair volume “Projects” mounted as drive letter F: to a DDN WOS appliance and replicate data in the policy named “policy1”, execute the following:

```
tiercli config F: container policy1
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the container on the DDN WOS appliance.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to “Refine the List of Automatically Managed Locations” on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see “Configure Automatic Data Replication” on page 49.



## Pair a Source with Backblaze Target

For more details about the parameters you need to provide when pairing a source with Backblaze B2 cloud storage, refer to “Pair a Source with Backblaze Target” on page 81.

### To pair a source with Backblaze B2 cloud storage:

1. In command prompt, execute the following:

```
tiercli config <path to source> target b2 <account_id>
<application_key>
```

where:

- **<path to source>** is the full path to the source;
- **<account\_id>** is your account for the Backblaze B2 cloud storage;
- **<application\_key>** is your application key for the Backblaze B2 cloud storage;

For example, to pair volume mounted as drive letter F:\ with Backblaze B2 cloud storage, accessible with account ID: **63cd7057483d** and application key:

**000d6f3065670683d6250863c0746278cbbad71771**, execute the following:

```
tiercli config F: target b2 63cd7057483d
000d6f3065670683d6250863c0746278cbbad71771
```

**Note:** To set Backblaze B2 cloud storage as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:

```
tiercli config target b2 <account_id> <application_key>
```

2. Pair the source with its designated bucket on the target, by executing the following:

```
tiercli config <path to source> container <name of the bucket on the
Backblaze cloud>
```

For example, to pair the local volume “Projects” mounted as drive letter F:\ with Backblaze B2 cloud storage and replicate data in the bucket named “replicas”, execute the following:

```
tiercli config F: container replicas
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the bucket on the Backblaze storage.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn’t automatically manage any data on the source. For information refer to “Refine the List of Automatically Managed Locations” on page 85.

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair a Source with a Network Share Target

For more details about the parameters you need to provide when pairing a source with SMB/CIFS, refer to "Pair a Source with a Network Share Target" on page 82.

### To pair a source with a network share:

1. In command prompt, set a network share as target, by executing the following:

```
tiercli config <path to source> target network <sharepath>
<username> <password>
```

where:

- **<path to source>** is the full path to the source;
- **<sharepath>** is the full path to the SMB/CIFS network share;
- **<username>** is the name of the account that has Read & Write permissions to the network share;
- **<password>** is the password of the account that has Read & Write permissions to the network share;

For example, to pair volume mounted as drive letter F:\ with a SMB/CIFS network share accessible as \\server\share using the following credentials for access to the share - account name: **rwaccount** and account password: **rwaccountpassword**, execute the following:

```
tiercli config F: target network \\server\share rwaccount
rwaccountpassword
```

**Important:** *The path to the share must be provided without a final backslash.*

**Important:** *If the account for access to the network share is an Active Directory domain account, you must specify it with its full domain name. For example, user@domain.com.*

**Note:** *To set the network share as global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:*

```
tiercli config target network <sharepath> <username> <password>
```

2. Pair the source with its designated container on the network share, by executing the following:

```
tiercli config <path to source> container <name of the folder on the
network share>
```

For example, to pair volume "Projects" mounted as drive letter F: to a network share and replicate data in the folder "backup" on the network share, execute the following:

```
tiercli config F: container backup
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source, changing the name of the folder on the network share.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.

**Note:** Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.

## Pair a Source with a Local Volume Target

For more details about the parameters you need to provide when pairing a source with a local volume target, refer to "Pair a Source with a Local Volume Target" on page 83.

### To pair a source with a local volume target:

1. In command prompt, set a local volume as target, by executing the following:

```
tiercli config <path to source> target local
```

For example, to pair volume "Projects" mounted as drive letter F: with a local volume target, execute the following:

```
tiercli config F: target local
```

**Note:** To set a local volume as a global target, valid for all sources, which are not paired with a specific target, simply execute the above command without specifying a source:

```
tiercli config target local
```

2. Pair the source with its designated container on the target volume, by executing the following:  
**tiercli config <path to source> container <full path to the folder on the target>**

For example, to pair volume "Projects" mounted as drive letter F: with the folder "Projects" in the root of the NTFS volume mounted as drive letter G:, execute the following:

```
tiercli config F: container G:\Projects
```

**Note:** If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the name of the folder on the target volume.

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** *Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Pair Source Volumes with Tape Library Target

For more details about the parameters you need to provide when pairing a source with a tape library target, refer to "Pair Source Volumes with Tape Library Target" on page 84.

### To pair a source with a tape library:

1. In command prompt, set a tape library as target, by executing one of the following:

- to let Tiger Bridge automatically detect a tape library on the network:

```
tiercli config <path to source> target tape autodetect
```

- to pair the source with a specific library on the network and/or to specify which tape drive should process automatic data operations and which one the manual operations:

```
tiercli config <path to source> target tape <device_serial>  
<manual_op_device_serial> <changer_device_serial>
```

where:

**<device\_serial>** is the serial number of the tape drive, which will process just automatic data operations only;

**<manual\_op\_device\_serial>** is the serial number of the tape drive, which will process just automatic data operations only;

**Note:** *If your tape library has one tape drive only, enter again the serial number of the only one tape drive.*

**<changer\_device\_serial>** is the serial number of the tape library;

**Tip:** *You can find the serial numbers of the tape library and the tape drives in the web interface of your tape library.*

2. Pair the source with the target, by executing the following:

```
tiercli config <path to source> container all
```

For example, to pair volume "Projects" mounted as drive letter F: with the tape library, execute the following:

```
tiercli config F: container all
```

**Note:** *If you want to pair other source volumes with the same target, repeat the step above for each new source volume, changing the source volume drive letter only.*

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

**Important:** *Until you specify the list of included/excluded locations on the source, Tiger Bridge doesn't automatically manage any data on the source. For information refer to "Refine the List of Automatically Managed Locations" on page 85.*

**Note:** *Until you specify data lifecycle management parameters, Tiger Bridge uses the default global data replication policy for all pairs of source and target. For more information, see "Configure Automatic Data Replication" on page 49.*

## Refine the List of Automatically Managed Locations

Depending on the interface you have used to pair a source with a target, Tiger Bridge assumes that:

- (Tiger Bridge Configuration) it should automatically manage all data on the source.
- (command-line interface) it should not automatically manage any data on the source.

You can refine the list of locations on your sources, in which data should be automatically managed, by specifying a list of included and excluded locations, thus instructing Tiger Bridge to automatically manage:

- all data on a source, when the root of the source is added as an included location;
- all data on a source, except data in subfolders added as excluded locations, when the root of the source is added as an included location;
- no data on the source except data in subfolders added as included locations, when the root of the volume not added as an included location;

The list is valid for all sources and as long as at least one included/excluded location is already specified, all other locations not included in the list are not automatically managed, except if they are locations on sources paired with a target through the Tiger Bridge Configuration. Additionally, each time you want to update the list of included/excluded locations, you should specify the full list anew.

**Note:** *Although data in the excluded locations is not subject to Tiger Bridge's automatic data lifecycle management, you can manually perform such operations on files/folders in an excluded location. For more information, see "Manually Manage Data" on page 105.*

Currently, you can specify included and excluded locations for automatic data lifecycle management only using the command-line interface of Tiger Bridge.

### To specify a list of included and excluded locations:

1. To configure the list of included locations on all sources, from which data should be automatically managed, execute the following:

```
tiercli config include <path to source> <path to a subfolder on the source> ...
```

**Important:** You must add all included locations using one command. For the purpose separate each added location with a space. Issuing the command anew will overwrite the previous setting.

For example, to add to the list of included locations the root of source volume F: and the folder “Data” in the root of source volume G:, execute the following:

```
tiercli config include F: G:\Data
```

**Tip:** To clear the included locations list and start configuring it anew, execute the following:  

```
tiercli config include ""
```

2. To configure the list of excluded locations on all sources, from which data should not be automatically managed, execute the following:

```
tiercli config exclude <path to source> <path to a subfolder on the source> ...
```

**Important:** You must add all excluded locations using one command. For the purpose separate each added location with a space. Issuing the command anew will overwrite the previous setting.

For example, to add as excluded locations the root of source volume H: and the folder “Drafts”, which is subfolder of the folder “Data” in the root of source volume G:, execute the following:

```
tiercli config exclude H: G:\Data\Drafts
```

**Tip:** To clear the excluded locations list and start configuring it anew, execute the following:  

```
tiercli config exclude ""
```

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

## Specify Data Format on the Cloud

**Note:** This parameter is valid only for object storage targets, which support using a cloud browser displaying the actual name and the full path of a file instead of its object ID.

**To set cloud data format through the command-line interface:**

1. In command prompt, do one of the following:
  - execute the following, to display files with their name and full path in the cloud browser:  
**tiercli config global cloudfmt path**
  - execute the following, to display files with their object IDs in the cloud browser:  
**tiercli config global cloudfmt id**
2. Click Apply and restart the computer running Tiger Bridge.

## Automatic Data Replication

To learn more about Tiger Bridge’s automatic data replication mechanism, refer to “Configure Automatic Data Replication” on page 49.

**To configure automatic data replication:**

1. To configure global replication policy, execute the following:  
**tiercli config policy replicate <period>**  
Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).  
  
For example, to specify that Tiger Bridge should replicate data only after it has not been modified for 36 hours, execute the following:  
**tiercli config policy replicate 36h**
2. (optional) To overwrite the global replication policy for a specific source, execute the following:  
**tiercli config <path to source> policy replicate <period>**  
For example, to specify that data from source volume mounted as drive letter E: should be replicated only after it has not been modified for one day, execute the following:  
**tiercli config E policy replicate 1d**
3. Check if all settings are correctly configured, by executing the following:  
**tiercli config show**
4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:  
**tiercli config reload**

## Space Reclaiming

To learn more about Tiger Bridge’s automatic space reclaiming mechanism, refer to “Configure Space Reclaiming” on page 53.

## To configure automatic space reclaiming:

1. To enable space reclaiming, execute the following:

```
tiercli config policy reclaimspace turn on
```

**Note:** To disable space reclaiming for all source volumes, execute the following:

```
tiercli config policy reclaimspace turn off
```

2. To configure for how long a replicated should not have been accessed in order to be replaced by a nearline file, execute the following:

```
tiercli config policy reclaimspace age <period>
```

Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that Tiger Bridge should replace files with nearline files only after they have not been accessed for 36 hours, execute the following:

```
tiercli config policy reclaimspace age 36h
```

3. To configure what is the minimal size of a file for it to be replaced by a nearline file, execute the following:

```
tiercli config policy reclaimspace size <size>
```

Where **<size>** is the size in bytes (**b**), KB (**k**), MB (**m**), GB (**g**), TB (**t**).

For example, to specify that Tiger Bridge should replace files with nearline files only if they are bigger than 1GB, execute the following:

```
tiercli config policy reclaimspace size 1g
```

4. To configure what used space on the source volumes should be reached for Tiger Bridge to trigger space reclaiming, execute the following:

```
tiercli config policy reclaimspace minused <percent>
```

Where **<percent>** is just the percent value without the % sign.

For example, to specify that Tiger Bridge should begin replacing files with nearline counterparts once used space on the source volumes reaches 65%, execute the following:

```
tiercli config policy reclaimspace minused 65
```

5. To configure what used space on the source volumes should be reached for Tiger Bridge to trigger space reclaiming of all replicated files regardless of their size and last access time, execute the following:

```
tiercli config policy reclaimspace maxused <percent>
```

Where **<percent>** is just the percent value without the % sign.

For example, to specify that Tiger Bridge should begin replacing all files with nearline counterparts once used space on the source volumes reaches 85%, execute the following:

```
tiercli config policy reclaimspace maxused 85
```



6. To limit the processes, which trigger the retrieval of a nearline file from the target, execute one of the following:

- to specify the processes allowed to trigger the retrieving of nearline files, execute the following:

```
tiercli config global whiteproc <process> ... <process>
```

Where **<process>** is the full name of the process with its extension.

**Note:** *To specify more than one process, list all processes separating them with a space.*

For example, to specify that only Microsoft Paint and AutoCAD can trigger the retrieving of a nearline file that they are attempting to open/read, execute this:

```
tiercli config global whiteproc mspaint.exe acad.exe
```

- to specify the processes, which cannot trigger the retrieving of nearline files, execute the following:

```
tiercli config global blackproc <process> ... <process>
```

Where **<process>** is the full name of the process with its extension.

**Note:** *To specify more than one process, list all processes separating them with a space.*

For example, to specify that only Windows Explorer and Eset NOD32 antivirus cannot trigger the retrieving of a nearline file that they are attempting to open/read, execute this:

```
tiercli config global blackproc explorer.exe nod32.exe
```

7. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

8. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

### **To overwrite the space reclaiming policy for a specific source:**

Simply execute the command for a given parameter, including the drive letter of the source, for which you want to overwrite it.

For example, to specify that files on source volume mounted as drive letter E: must be replaced by nearline files when their size is equal to or bigger than 350MB, execute the following:

```
tiercli config E policy reclaimspace size 350m
```

**Note:** *You cannot overwrite the parameter specifying which processes can trigger the retrieving of a nearline file from the target for a specific volume.*

## Automatic Archiving

**Note:** *Currently, Tiger Bridge supports data archiving on Microsoft Azure, Amazon S3 Glacier, IBM Cloud Object Storage Archive and S3-compatible targets only.*

To learn more about Tiger Bridge’s automatic data archiving mechanism, refer to “Configure Automatic Archiving” on page 59.

### To configure Tiger Bridge archiving policy in the command-line interface:

1. To configure for how long a replicated should not have been accessed in order to be replaced by an offline file, execute the following:

```
tiercli config <path to source> policy archive age <period>
```

Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that Tiger Bridge should replace replicated files with offline counterparts only after they have not been accessed for 36 hours, execute the following:

```
tiercli config policy archive age 36h
```

2. To configure what is the minimal size of a file for it to be replaced by an offline file, execute the following:

```
tiercli config <path to source> policy archive size <size>
```

Where **<size>** is the size in bytes (**b**), KB (**k**), MB (**m**), GB (**g**), TB (**t**).

For example, to specify that Tiger Bridge should replace replicated files with offline counterparts only if they are bigger than 1GB, execute the following:

```
tiercli config policy archive size 1g
```

3. Check if all settings are correctly configured, by executing the following:

```
tiercli config show
```

4. Reload the updated configuration in the Tiger Bridge service in order to apply all changes, by executing the following:

```
tiercli config reload
```

## Active Sync

To learn more about Tiger Bridge’s active sync mechanism, refer to “Configure Active Sync” on page 63.

**To configure global active sync policy:**

1. To configure at what interval sources should send notifications about changes to their contents, execute the following:

```
tiercli config sync notify <period>
```

Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that each source should send out notification to other sources every hour, execute the following:

```
tiercli config sync notify 1h
```

2. To configure at what interval sources should receive notifications from other sources about changes in their contents, execute the following:

```
tiercli config sync listen <period>
```

Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that each source should check for notifications from other sources every 50 minutes, execute the following:

```
tiercli config sync listen 50m
```

**Note:** *To disable the global active sync policy, execute the following:*

```
tiercli config sync mode off
```

**To overwrite the global active sync policy for a source:**

1. To configure at what interval the source should send notifications about changes to its contents, execute the following:

```
tiercli config <path to source> sync notify <period>
```

Where **<period>** is the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that source volume mounted as drive letter E: should send out notification to other sources every hour, execute the following:

```
tiercli config E: sync notify 1h
```

2. To configure at what interval the source should receive notifications from other sources about changes to their contents, execute the following:

```
tiercli config <path to source> sync listen <period>
```

Where **<period>** can be the desired period in seconds (**s**), minutes (**m**), hours (**h**), days (**d**), weeks (**w**).

For example, to specify that source volume mounted as drive letter E: should check for notifications from other sources every 50 minutes, execute the following:

```
tiercli config E: sync listen 50m
```

Get Started with Tiger Bridge Using Command-line Interface

**Note:** *To disable the active sync policy for this source and use the global policy instead, execute the following:*

```
tiercli config <drive letter or mount point of the source volume> sync  
mode off
```

## Operation Mode Parameters

To learn more about the operation mode in which Tiger Bridge can operate, refer to “Configure Operation Mode” on page 67.

### To specify the retrieve mode settings:

Do one of the following:

- To let Tiger Bridge keep the replica on the target, when the file is successfully retrieved on the source volume, execute the following:

```
tiercli config global resmode copy
```

- To let Tiger Bridge remove the replica from the target, when the file is successfully retrieved on the source volume, execute the following:

```
tiercli config global resmode move
```

### To specify the delete mode settings:

Do one of the following:

- To let Tiger Bridge remove the replica from the target, upon deleting the file from the source volume, execute the following:

```
tiercli config global delmode on
```

- To let Tiger Bridge keep the replica on the target, upon deleting the file from the source volume, execute the following:

```
tiercli config global delmode off
```

## Disable Tiger Bridge

You can disable Tiger Bridge at any time without uninstalling it. Keep in mind that once you disable Tiger Bridge, you will not be able to retrieve any nearline or offline files from the target either on demand or manually. To enable Tiger Bridge again, you will have to configure all parameters anew.

### To disable Tiger Bridge:

In command prompt, execute the following:

```
tiercli config disable
```



# Manage Advanced Settings

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## Manage Advanced Settings

To let you fine-tune your workflow with Tiger Bridge, you can change the following advanced settings:

- specify the minimum size of a file for it to be replicated (see “Minimum File Size for Replication” on page 94).
- specify whether a file should be retrieved from the target each time a user or application attempts to open it (default behaviour) or only when you manually retrieve it through Tiger Bridge (see “Retrieving Nearline Files Behaviour” on page 95).
- specify whether an application can begin reading a file before it has been fully retrieved from the target (see “Partial File Retrieve Behaviour” on page 96).
- specify whether to turn on/off write-through retrieving of files (see “Enable/Disable Write-through on File Retrieve” on page 96).
- specify timeout after which a file retrieve operation should be considered unsuccessful (see “Set File Retrieve Timeout” on page 97).
- specify whether Tiger Bridge should show the actual size of a nearline/offline file or the size of the replicated file it replaces (see “Set Stub File Allocation Size Display Option” on page 98).
- specify nearline file head and tail size (see “Set Nearline File Head and Tail Sizes” on page 98).
- specify for how long Tiger Bridge should wait on startup for the file system scan before beginning to perform data replication and space reclaiming (see “Set Startup Scan Wait Time” on page 99).
- specify the number of parallel threads run by Tiger Bridge when replicating files to the target (see “Set Number of Parallel Threads during Data Replication” on page 100).
- manage Tiger Bridge logs (see “Manage Tiger Bridge Logs” on page 100).

## Minimum File Size for Replication

By default, the only criteria for queuing a file for replication is for how long this file have not been modified. You can also set Tiger Bridge to queue for replication only files whose size is above a given threshold, thus ignoring small files like log files, for example.

**Note:** *The minimum file size for replication setting is valid only for files scheduled for automatic replication. Should you manually replicate a file with size below this minimum, this file will be replicated.*

### To specify minimum file size for it to be replicated:

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **replication\_min\_filesize** value and select Modify.
4. Do one of the following:
  - to set Tiger Bridge to replicate any file regardless of its size, change the value to 0 and click OK.
  - to set Tiger Bridge to schedule for automatic replication only files with size above the one you specify, enter the minimum file size in bytes and click OK.

For example, to set Tiger Bridge to replicate only files whose size is above 100MB, enter 104857600 and click OK.
5. Restart the computer running Tiger Bridge.

## Retrieving Nearline Files Behaviour

By default, Tiger Bridge is set up to automatically retrieve a nearline file from the target each time a user or application accesses it. You can change this default behaviour and specify that nearline files should be retrieved from the target only when a manual retrieve operation is executed through the command-line interface or the shell extension of Tiger Bridge.

### To specify file retrieve behaviour:

1. Start the Registry Editor.  
**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type regedit.
2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **active\_restore** string value and select Modify.
4. Do one of the following:
  - to set Tiger Bridge to automatically retrieve a nearline file, when a user or application accesses it, change the value to 1 and click OK.
  - to set Tiger Bridge to retrieve a nearline file, only if manual retrieve operation is executed from the command-line interface or the shell extension, change the value to 0 and click OK.
5. Restart the computer running Tiger Bridge.

## Partial File Retrieve Behaviour

By default, when Tiger Bridge retrieves a nearline file from the target, an application can begin reading it only after it has been fully retrieved on the source volume. With network share or another local volume as targets, you can begin reading a file before it is fully retrieved. To achieve this, you must change the default partial file retrieve behaviour.

**Important:** *Allowing reading of nearline files when they have been only partially retrieved is not suitable for s3 storage and was appliances as targets.*

### To specify partial file retrieve behaviour:

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings

3. Right-click the **active\_restore\_partial** string value and select Modify.

4. Do one of the following:

- to set Tiger Bridge to allow reading a nearline file, only when it has been fully retrieved, change the value to 0 and click OK.
- to set Tiger Bridge to allow reading a nearline file, when just a part of it has been retrieved only, change the value to 1 and click OK.

5. Restart the computer running Tiger Bridge.

## Enable/Disable Write-through on File Retrieve

By default, when a file is being retrieved, write-through is disabled. To specify that write operations should not go through any intermediate cache, but go directly to the disk of the source volume, you should enable write-through.

**Important:** *It is advisable to enable write-through on file retrieve, only when your source volume is accessible in SAN environment.*

### To enable/disable write-through on file retrieve:

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings

3. Right-click the **write\_through\_restore** value and select Modify.



4. Do one of the following:
  - to let Tiger Bridge buffer data when retrieving a file, change the value to 0 and click OK.
  - to let Tiger Bridge retrieve data unbuffered to the source volume, change the value to 1 and click OK.
5. Restart the computer running Tiger Bridge.

## Set File Retrieve Timeout

By default, when attempting to retrieve a nearline file from the target Tiger Bridge waits 60 seconds for the operation to begin before returning error for unsuccessful operation. You can change this default timeout adjusting it to the particular target you are using and the connection to it.

Additionally, you can specify a timeout for successfully retrieving a file, which is calculated as milliseconds for each 1MB of the file size. By default, the value is set to 1000 milliseconds.

### To set timeout for successfully started file retrieving:

1. Start the Registry Editor.
 

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.
2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **active\_restore\_timeout** value and select Modify.
4. Enter the timeout value in seconds and click OK.
 

For example, to set Tiger Bridge to return error for unsuccessful file retrieve operation after 2 minutes, enter 120 and click OK.
5. Restart the computer running Tiger Bridge.

### To set successful file retrieving timeout:

1. Start the Registry Editor.
 

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.
2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **active\_restore\_activity\_timeout** value and select Modify.
4. Enter the timeout value in milliseconds per 1MB of the total file size and click OK.
 

For example, to set Tiger Bridge to return error for unsuccessful file retrieve if it is unable to retrieve 1MB of the file for 2 minutes, enter 120000 and click OK.

5. Restart the computer running Tiger Bridge.

## Set Stub File Allocation Size Display Option

By default, when you request to view the actual size of a nearline or an offline file on the source volume, Tiger Bridge displays the actual size of the original file it has replaced. You can set Tiger Bridge to display the actual size of the nearline/offline file instead, keeping in mind that using this option may disturb the workflow of some applications.

### To set stub file allocation size display option:

1. Start the Registry Editor.

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.

2. Navigate to:

HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings

3. Right-click the **stub\_show\_actual\_size** value and select Modify.

4. Do one of the following:

- to set Tiger Bridge to display the allocation size of the original file instead of the actual size of the stub file, change the value to 0 and click OK.
- to set Tiger Bridge to display the actual size of the stub file, change the value to 1 and click OK.

5. Restart the computer running Tiger Bridge.

## Set Nearline File Head and Tail Sizes

By default, nearline files keep none of the original file's data or metadata and take no space on the source volume. Because of this, it is possible a nearline file to be retrieved from the target simply because Windows Explorer, for example, attempts to read the supplemental data placed in the header of the nearline file (with some file types this information may also be stored in the end of a file). To prevent needless retrieving of nearline files, you can set Tiger Bridge to keep the beginning and/or the end of nearline files, specifying the size of respectively the head and the tail of the file. Thus, if the specified size is enough to hold the information from the header of a file, upon requesting to read it, Windows Explorer will not trigger the retrieving the original file from the target. With most file types a head/tail size of 64KB would be sufficient to include the information from the file header. Keep in mind that by specifying head and/or tail size, you automatically increase the size of each nearline file on your source volume with the sum of the head/tail sizes.

**To set nearline file head size:**

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **stub\_sparse\_head\_size** value and select Modify.
4. Enter the size of the head of each nearline file to be kept on the source volume and click OK.
5. Restart the computer running Tiger Bridge.

**To set nearline file tail size:**

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **stub\_sparse\_tail\_size** value and select Modify.
4. Enter the size of the tail of nearline stub file to be kept on the source volume and click OK.
5. Restart the computer running Tiger Bridge.

## Set Startup Scan Wait Time

On startup Tiger Bridge scans the file systems of the source volumes it manages to determine what data on them needs to be processed. By default, Tiger Bridge is set to wait until this scan finishes, before beginning with data lifecycle management operations, thus ensuring maximum precision of the scheduled file operations. On source volumes with much data this scan may take significant time and you can set up Tiger Bridge to reduce this wait time before the scan finishes.

**To set Tiger Bridge startup scan wait time:**

1. Start the Registry Editor.

**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*

2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click in the right pane and select New | String Value.
4. Rename the new REG\_SZ value to:  
**step\_ready\_wait\_time**

Manage Advanced Settings

5. Right-click the **step\_ready\_wait\_time** value and select Modify.
6. Do one of the following:
  - to set Tiger Bridge to wait until the startup scan finishes completely, change the value to 0 and click OK.
  - enter the time in seconds, for which Tiger Bridge should wait before beginning to process data and click OK.
7. Restart the computer running Tiger Bridge.

## Set Number of Parallel Threads during Data Replication

By default, when Tiger Bridge replicates files to the target, it runs just one thread. You can increase the number of threads for remote targets, like IBM cloud object storage for example.

### To set the number of parallel threads during data replication:

1. Start the Registry Editor.  
**Tip:** *To start Registry Editor, on the Start menu click Run and in the dialog type regedit.*
2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **work\_threads\_count** value and select Modify.
4. Enter the number of threads that Tiger Bridge should use when replicating data to the target and click OK.
5. Restart the computer running Tiger Bridge.

## Manage Tiger Bridge Logs

Tiger Bridge can log most events related to its operations, using a standard Windows output console like DebugView, for example. You can set Tiger Bridge to output its logs as files in the Windows Event Viewer.

**Important:** *It is advisable to keep track of the amount of log files generated by Tiger Bridge, in order to avoid running out of disk space.*

You can also set Tiger Bridge to create logs for the following events:

- a file is replicated
- a file is replaced with a nearline/offline file

- a nearline file is retrieved from the target
- the status of a directory is changed (replicated, nearline, offline)

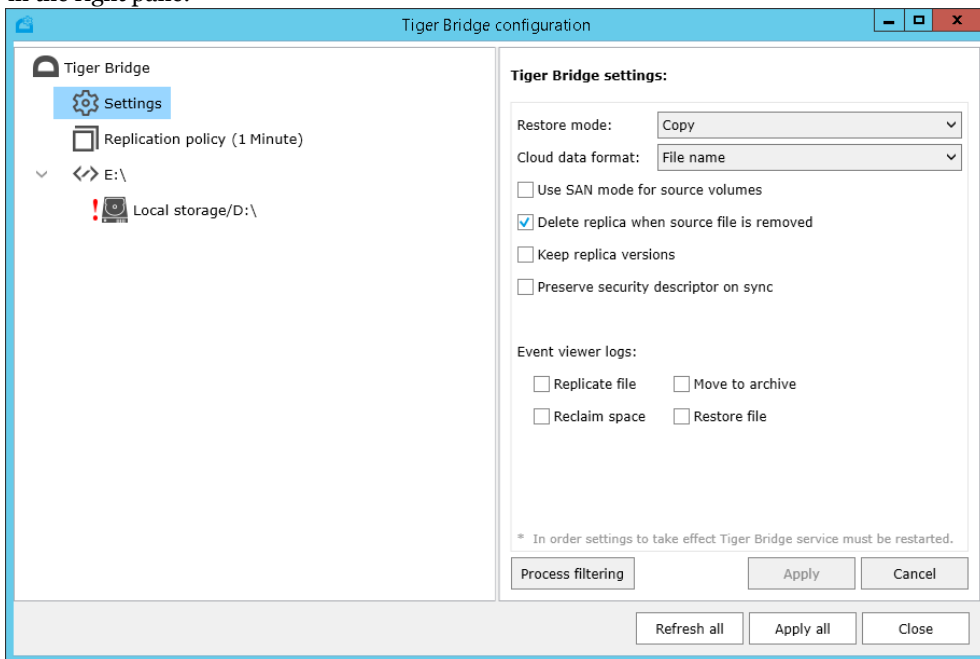
## Manage Tiger Bridge Logs in the Configuration

The Tiger Bridge Configuration lets you specify which of the following events should be output as logs in Windows Event Viewer:

- a file is replicated
- a file is replaced with a nearline/offline file
- a nearline file is retrieved from the target

### To configure Tiger Bridge logs in the Configuration:

1. In the left pane of the Tiger Bridge Configuration, click Settings and then do one of the following in the right pane:



- Select the check box of an operation, to let Tiger Bridge output logs for it in Windows Event Viewer.
- Clear the check box of an operation, to prevent Tiger Bridge from outputting logs for it in Windows Event Viewer.

2. Click Apply.

## Manage Tiger Bridge Logs in the Registry

### To enable/disable Tiger Bridge logging on each file replicate operation:

1. Start the Registry Editor.

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.

2. Navigate to:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Tiger Technology\tiger-bridge\tiersvc\settings
3. Right-click the **log\_replicate** value and select Modify.
4. Do one of the following:
  - To enable Tiger Bridge logging, change the value to 1 and click OK.
  - To disable Tiger Bridge logging, change the value to 0 and click OK.
5. Restart the computer running Tiger Bridge.

### To enable/disable Tiger Bridge logging on replace with a nearline/offline file operation:

1. Start the Registry Editor.

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.

2. Right-click the **log\_reclaim\_space** value and select Modify.
3. Do one of the following:
  - To enable Tiger Bridge logging, change the value to 1 and click OK.
  - To disable Tiger Bridge logging, change the value to 0 and click OK.
4. Restart the computer running Tiger Bridge.

### To enable/disable Tiger Bridge logging on file retrieve operation:

1. Start the Registry Editor.

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type *regedit*.

2. Right-click the **log\_restore** value and select Modify.
3. Do one of the following:
  - To enable Tiger Bridge logging, change the value to 1 and click OK.
  - To disable Tiger Bridge logging, change the value to 0 and click OK.
4. Restart the computer running Tiger Bridge.

**To enable/disable Tiger Bridge logging on directory status change:**

1. Start the Registry Editor.

**Tip:** To start Registry Editor, on the Start menu click Run and in the dialog type regedit.

2. Right-click the **log\_dir\_status** value and select Modify.
3. Do one of the following:
  - To enable Tiger Bridge logging, change the value to 1 and click OK.
  - To disable Tiger Bridge logging, change the value to 0 and click OK.
4. Restart the computer running Tiger Bridge.







# Manually Manage Data

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### Manually Manage Data

Using the shell extension or the command-line interface you can manually perform data lifecycle management operations on separate files or whole folders.

Initiating a Tiger Bridge operation manually always takes precedence over the automatically scheduled tasks. That means that if you choose to manually replicate files through the shell extension or the command-line interface, for example, the execution of the operation will begin immediately and will pause the automatic replication queue that is being processed at the moment.

## **Manage Data Through the Shell Extension**

Tiger Bridge is integrated with Windows Explorer and displays files and folders subject to replication, space reclaiming and/or archiving with separate icons.

**File icons:**

This is a replicated file, which has a copy on both the source volume and the target.



This is a nearline file, pointing to the copy of the actual file on the target. It can be automatically retrieved whenever a user or application attempts to open it on the source.



This is an offline file (the actual file exists only on the target). You can retrieve this file on the source volume only manually through Tiger Bridge.



Tiger Bridge is currently performing a data lifecycle management operation on the file. Wait until the operation finishes for the file icon to change.

**Folder icons:**

All files in the folder are replicated. Some of the replicated files may be replaced with nearline or offline counterparts.

## Manually Manage Data



The folder contains only nearline files.

**Note:** When the retrieve mode of Tiger Bridge is set to move (see "Configure Operation Mode" on page 67), this folder icon designates that the folder contains at least one nearline file.



The folder contains only offline files.



Tiger Bridge is currently performing data lifecycle management operations on data in the folder. Wait until the operation finishes for the folder icon to change.



Tiger Bridge is currently scanning the contents of the folder and is unable to display its status.

### To perform data lifecycle management operations through the Tiger Bridge shell extension:

**Note:** The respective commands are available only to files/folders to which they apply i.e. you cannot issue the "Reclaim space" command for a nearline file, for example.

1. In Windows Explorer, right-click the file/folder you want to manage.
2. In the context menu do one of the following:
  - Select "Tiger Bridge | Replicate" to replicate the selected file or all files in the selected folder on the target.
  - Select "Tiger Bridge | Reclaim space" to replace the selected replicated file or all replicated files in the selected folder with nearline file(s), pointing to the actual replicas on the target.
  - Select "Tiger Bridge | Move to archive" to move the selected replicated file or all replicated files in the selected folder from the hot/cool tier to the archive tier on the target and on the source replace with offline file(s), pointing to the actual replicas on the target.

**Note:** *On targets, which do not support third-party policies for moving files between the hot/cool and the archive tiers, this command only performs a check for files moved to the archive tier and if such files are found, updates their status to "offline" on the source.*

- Select "Tiger Bridge | Rehydrate from archive" to change the status of an offline file to nearline i.e. to move a file from the archive tier of the target to the hot/cool tier.

**Note:** *This command is not available on targets, which do not support third-party policies for moving files between the hot/cool and the archive tiers.*

- Select "Tiger Bridge | Retrieve data" to retrieve from the target the selected nearline/offline file or all nearline/offline files in the selected folder.

**Note:** *Retrieving a file from the target is possible only if there's enough free space on the volume.*

## Manage Data Through the Command-line Interface

You can perform the following manual data lifecycle management operations through the Tiger Bridge command-line interface:

<b>action:</b>	<b>command:</b>
show file/folder lifecycle status	<code>tiercli op info &lt;path to file/folder on source volume&gt;</code>
replicate a file/folder to the target	<code>tiercli op replicate &lt;path to file/folder on source volume&gt;</code>
replace a replicated file with a nearline file. When you perform this command for a whole folder, all files in it are replicated and replaced by nearline files.	<code>tiercli op offline &lt;path to file/folder on source volume&gt;</code>
retrieve a nearline file from the target. When you perform this command for a whole folder, all nearline files in it are retrieved from the target.	<code>tiercli op restore &lt;path to file/folder on source volume&gt;</code>
delete a file or folder from the source volume.	<code>tiercli op delete &lt;path to file/folder on source volume&gt;</code>
rehydrate an offline file, changing its status to nearline.	<code>tiercli op move_hot &lt;path to file/folder on source volume&gt;</code>
replace a replicated file on the source volume with an offline file.	<code>tiercli op move_archive &lt;path to file/folder on source volume&gt;</code>
display the status of the currently performed data lifecycle operation	<code>tiercli op status &lt;path to file/folder on source volume&gt;</code>
abort the currently performed data lifecycle operation	<code>tiercli op abort &lt;path to file/folder on source volume&gt;</code>
display a list of all queued data lifecycle operations.	<code>tiercli op list &lt;path to file/folder on source volume&gt;</code>
check if the replica of a nearline/offline file is available on the target.	<code>tiercli op avail &lt;path to file/folder on source volume&gt;</code>
show the content of a selected replicated folder on the target	<code>tiercli op target_enum &lt;path to folder on source volume&gt;</code>
pause a manually initiated data lifecycle operation	<code>tiercli op pause &lt;path to file/folder on source volume&gt;</code>

To execute any of the above operations you should specify the full path to the file/folder on the source volume. For example, to manually replicate file “Schedule” in the folder “Schedules” on source volume F, execute the following:

```
tiercli op replicate F:\Schedules\Schedule
```

# Synchronize Data on the Source and the Target

As means of disaster recovery, Tiger Bridge offers you the possibility to synchronize the contents of the source with the target. Thus, in case a replicated file has no nearline or offline counterpart on the source volume, Tiger Bridge automatically creates it after synchronizing a whole source volume or just a folder on it.

## To synchronize content on the source and target volumes:

1. In command prompt, do one of the following:

- To synchronize a whole source volume's content with the content of its target, execute the following:

```
tiercli op sync <path to source>
```

For example, to synchronize the content of the source volume mounted as the drive letter F:, execute the following:

```
tiercli op sync F:\
```

- To synchronize the content of a folder on a source with the content of its target, execute the following:

```
tiercli op sync <path to folder on the source>
```

For example, to synchronize the content of the folder "Projects" in the root of the source volume mounted as drive letter F:, execute the following:

```
tiercli op sync F:\Projects
```

2. To check the progress of the synchronization operation, execute the following:

```
tiercli op status
```





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